



VIA e.V.
Verein für internationalen
und interkulturellen Austausch

**Documentation of the
Partner Conference in**

Lomé, Togo

21st to 25th October 2018

Table of contents

1.	Introduction and background	p. 3
1.1.	Words of welcome	p. 4
1.2.	Programme of the conference	p. 9
1.3.	Fact sheet for the weltwärts partner conference	p. 12
2.	Results on the topics introduced by the programme steering committee	p. 13
2.1.	Feedback from participants on the following information topics	p. 14
2.1.1.	News from the weltwärts programme	p. 14
2.1.2.	Effects of the weltwärts programme in the perspective of the local actors	p. 15
2.1.3.	Study of the DEval Institute “weltwärts Volunteers and Their Civic Engagement in Germany”	p. 19
2.2.	Results on the cross-sectional issues	p. 20
2.2.1.	What expectations do the partners have on the voluntary program?	p. 20
2.2.2.	Which topics or issues discussed during the conference are important for the future development of the program important and should be conveyed to the Program Steering Committee?	p. 22
2.3.	Other feedback to the PSA	p. 23
3.	Individual Part	p. 27
3.1.	Impressions – Photos	p. 27
3.2.	Cooperation with the German Embassy Lomé	p. 34
3.3.	Evaluation of the conference	p. 35
4.	List of authors	p. 37
5.	Annexes	p. 38
5.1.	List of abbreviations and terminology	p. 38
5.2.	Summary of the workshops	p. 41
5.3.	PowerPoint Presentations	p. 54

1. Introduction and background

The partner conference was organised by the sending organisations (Verein für internationalen und interkulturellen Austausch (VIA) e.V. and Freundeskreis Afrika e.V. as well as their partner organisations Action for the survival of children, of widows and for the cultural exchange (ASEVEC) and the Humanitarian Circle for Children (CHE). VIA e.V. carried out the partner conference on behalf of weltwärts and was the main responsible for the organization and the realization of the conference. The partner conference was funded at 100% by the German Federal Ministry of Economic Cooperation and Development (BMZ).

50 participants were invited to the partner conference in Togo. They were mainly representatives of *weltwärts* partner organizations from Benin, Togo, Ghana, Cameroon and Senegal. There were also participants from Germany from the programme steering committee of the *weltwärts* programme: one representative of the German Federal Ministry of Economic Cooperation and Development (BMZ), one of Global Engagement and one of the civil society organizations.

During the preparation of the partner conference, an expectation survey was conducted among the registered participants. Moreover, it was requested to make own contributions. These could be clustered in the three following subjects:

- Regional Partner Network for West Africa
- Effectiveness (mainly in the context of local structures in the partner countries and the SDG)
- Supervision of volunteers (North-South-component)

The topic of effectiveness was covered both by the panel discussion and the exercise “Worldcafé” on Monday as well as other workshops. The other two topics were covered in various presentations and workshops of the participants. Moreover, workshops on related topics were held by participants. Workshops were held simultaneously on the three topics in three different rooms, so that the participants could decide whether they wanted to focus on one topic or to participate in workshops on different topics.

1.1. Words of welcome

Words of welcome from the weltwärts Programme Steering Committee at the partner conference in Togo, 2018

Ute Möhring (BMZ)

Mara Feulner (AKLHÜ)

Employees of the partner organisations and sending organisations/(German weltwärts organisations), Ambassador Mr. Sander,

We are delighted to welcome to you on behalf of the weltwärts Programme Steering Committee to this, the first partner conference to be held in Togo.

My name is Ute Möhring. I am a Senior Policy Officer at the Division for Civic Engagement at the Federal Ministry for Economic Cooperation and Development. As such, my role here is to represent the governmental side of the weltwärts steering structure. (I am accompanied today by Ute Harres, from Engagement Global/weltwärts Coordination Unit.)

My name is Mara Feulner, I work for one of the four shared interest groups in the weltwärts programme, and my task at this conference is to represent the civil-society side of the Programme Steering Committee.

2018 is a special year for us. *weltwärts* has now been running for ten years - an achievement made possible by the good working relationship between all stakeholders in the partner countries and in Germany. The weltwärts anniversary was celebrated at an event in Berlin on 15 September. We were joined by volunteers past and present, employees from sending and international partner organisations, political representatives and representatives of civil society organisations to discuss the challenges facing and the future of the programme.

The theme for the anniversary event was "weltwärts changes". In fact, it changes not only the volunteers but all of the programme's stakeholders and people linked to the programme. We are all learners. The great

potential offered by weltwärts lies in the collaborative effort to promote development volunteering worldwide. And, working together, we have managed to live up to that potential over the past ten years. We would like to thank you, too, for the part you have played in this achievement. With ten years now passed, we need to continue looking out into the world, "worldwards", to cite the German name of the programme, and engaging in dialogue in order to tackle future issues together.

We are looking forward to discussing current developments on the weltwärts programme with you over the next few days. We will be seeking to answer your questions but also, and above all, to take your comments and ideas concerning the weltwärts programme back to the Programme Steering Committee. Our aim is also to continue the dialogue that past conferences have initiated. In recent years, there have already been 29 conferences like this one - all over the world. In West Africa in 2012 and 2016 in Ghana and in 2015 in Cameroon, we were able to share our thoughts with each other with regard to the weltwärts programme and general issues concerning international volunteer services and engagement in society. Your feedback provides important input for the continuing development of the programme.

We would like to thank Action pour la Survie des Enfants des Veuves et pour l'Exchange culturel (ASEVEC) and Cerle Humanitaire pour Enfants (CHE) as well as the weltwärts organisations Via e.V. and Freundeskreis Afrika e.V for all of the effort they have put in to organising this conference, which will make that dialogue possible.

As well as enabling you to discuss issues with us, the representatives of the programme steering level, the partner conference offers you the opportunity to put forward topics of your own, share experiences in your day-to-day work with the volunteers, set up joint projects and thus to establish contacts and take away fresh ideas for your work.

So what topics do we want to report to you on and discuss with you in the next couple of days?

This year, a comprehensive study of the weltwärts programme was published. Conducted by the German Institute for Development Evaluation (DEval), it looked at the effects the programme has had in Germany. We would like to present the study's findings at this conference, and look forward to discussing them with you. We would then like to find out about your views and the effects you think weltwärts has. What effects do you, as representatives of partner organisations and places of assignment, notice around you as a result of weltwärts? What development aspects do you see in the implementation of the service on the ground? How would you say your work fits in with the SDGs? How significant is the principle of partnership in this work?

In addition to considering your work with volunteers from Germany, we would also like to look at the volunteers you send to Germany. Demand for the South-North component launched in 2013 is considerable and constantly growing. We started out with 150 places in 2013/2014. There are currently around 620 volunteers on assignment in Germany. During the course of 2018, there will be 800 volunteers working at the various places of assignment in Germany. This, too, has been achieved through the very good working relationship with all stakeholders. At the moment, there are 13 volunteers from Togo on assignment in Germany with weltwärts. There are also participants from Côte d'Ivoire, Ghana, Cameroon and Senegal volunteering in Germany.

Last year, a number of stakeholders took part

in a participatory process, based on an evaluation, to exchange views and ideas about the continued development of the South-North component. We would like to give you an update on this process, which has seen the participation of a total of 40 partner organisations from 20 countries, including Togo and Ghana, German host organisations and places of assignment, returnee South-North volunteers and the Programme Steering Committee.

We are very pleased to have representatives from the German Embassy here with us today. Their work facilitates the implementation of the South-North component. At the same time, those of you who send volunteers to Germany might face challenges when organising assignments and preparing volunteers for their work. These can also be discussed at this conference.

We from the weltwärts Programme Steering Committee would like to thank you for travelling so far to attend this partner conference. Thank you for your commitment, motivation and input.

We are looking forward to engaging in a dialogue with you, and we wish everyone enriching conversations, productive workshops and interesting ideas to take home.

Once again, we would like to express our particular gratitude to Via e.V. and Freundeskreis Afrika e.V and their partners Action pour la Survie des Enfants des Veuves et pour l'Exchange culturel (ASEVEC) and Cerle Humanitaire pour Enfants (CHE) for organising this conference.

The members of the programme steering committee (PSA)

Words of welcome of Christoph Sander, German Ambassador in Lomé

Honour and pleasure that I can welcome you for the first time in Lomé for a weltwärts conference. There were other weltwärts conferences in the region, and I thank the friends of weltwärts for choosing Lomé this time so that participants from Germany and the region could discover all the richness of the region!

Weltwärts established itself well within 10 years after its initiation by Minister Heidi Wizcorek- Zeul as the first exchange programme for young men and women supported by the Federal Republic of Germany. More than 3000 young people from Germany have so far participated in programmes in the West African region in the context of the North-South programme. The South-North complementary programme started later and 144 young people from the region participated in programmes in Germany.

In itself, it won't change the world.

But it is a strong contribution from Germany so that young volunteers from Germany and West Africa can work together for a better world for the SDGs by 2030.

I can't explain the weltwärts program to you - you know it better than I do. But what I can tell you is that without your contribution, weltwärts would not have been possible!

The young volunteers are enthusiastic and ready to work. But you have to supervise them and show them the right way for their enthusiasm – that's your contribution. Thank you for that!

Young volunteers do work. I know it starts with visas and sometimes also with the consular assistance that the embassy has to give. On your side, the responsibility is much greater. It is not only the logistical framework - transport, accommodation, and workplace - but above all the task of accompanying them in the discovery of another culture, far from their own family.

Ladies and Gentlemen, dear weltwärts partners,

This support that enables young volunteers to discover another culture is the most important service you contribute!

Yes, their work is important. They assist teachers in schools, they contribute in other contexts, and sometimes they do more than that and teach in schools or lack teachers themselves.

But work is only one single way - one single way for young volunteers to have new experiences, for them to open their eyes and ears, for them to live in another culture, and for them to get to know young men and women of their own age in another continent.

Ladies and Gentlemen,

Allow me to share with you three observations in the context of youth exchanges.

First observation:

I participated in an exchange program for high school students in the United States. Our daughters participated in a post-baccalaureate exchange program in Latin America. I know, therefore, the nervousness of a young person who arrives for the first time in the new family. Above all, I know the anguish of parents who have to let their children go to an unknown world. For us, it was important to know that there was an organization behind if necessary!
Ladies and Gentlemen,

It's your contribution! Thank you very much!

Second observation:

The Embassy of Lomé had the pleasure of inviting young German volunteers in Togo for the national holiday. We really enjoyed celebrating and talking with them. Sometimes I had the impression that they were too young for the responsible tasks they perform:

Teacher's assistant: Yes!

Provide education themselves without training: No!

Let me say that I prefer the Anglo-Saxon model of a "gap-year" after the master's degree, post-Bachelor, and not post-Bachelor. My advice would be to rethink the 18-28 year old frame!

Third observation:

You have a great responsibility for these young volunteers in a key phase of their development.

It is useful to exchange best practices in this context, to share your own experiences and to learn from the experiences of others.

I thank the conference organizers and weltwärts leaders for organizing this opportunity for weltwärts partners to get together and discuss with you and their colleagues.

And I would especially like to thank the weltwärts partners for finding the time to attend this conference and share their experiences. Thank you for your kind attention.

His Excellency the Ambassador of the Federal Republic of Germany,

Madam Representative of the German Federal Ministry for Economic Cooperation and Development,

Representatives of the programme steering committee,

Dear representatives of partner and host organizations,

On behalf of the organizers of this conference, we are very pleased to welcome you to the first weltwärts partner conference in Togo. In addition to representatives of the programme steering committee, the organisers and the two representatives of the sending organisations, 38 partners from five countries - including 11 from Togo, 12 from Ghana, one partner from Senegal, six from Benin and eight from Cameroon - are present. On behalf of the organizing team, welcome. Like it is said in the region, please feel at home!

The organisation team is composed of employees of 4 organisations, including Toussaint Sani from the Association "Action pour la Suivi des Enfants des Veuves et pour l'Echange culturel" (ASEVEC) here in Lomé, Claude Keil from "Freudeskreis Afrika" in Germany and his partner Roger Amiami from the "Association Cercle Humanitaire des

Enfants", who is based in Kpalimé, and finally of myself, Sophie Knabner, I am in charge of the North-South programme for Ghana, Togo, Rwanda and Uganda at VIA in Germany (Association for International and Intercultural Exchange).

Dear participants, this conference is for you! We have organized it and established the structures, but it is up to you to fill it with content. I would like to encourage you to get involved in and enjoy this conference as much as possible! We are here to exchange on the positive and also the negative, on your experiences, your ideas and our common vision.

Why am I saying this? The quality of our work depends immediately on the cooperation with our partners. And this cooperation between civil organizations across continents is not without obstacles. We don't often have the opportunity to learn about local experiences and listen to your perspectives in depth.

This is the purpose of the partner conferences in the weltwärts programme. We are particularly pleased with the opportunity to hold this conference. On behalf of the organizers I would like to thank the German Federal Ministry for Economic Cooperation and Development and the weltwärts coordination office for their promotion and support in the implementation.

We wish you a successful conference with new ideas, discoveries and meetings!

Thank you very much!

1.2. Programme of the conference

	Sunday, 21st October
	Room 1
14:30-16:00	Arrival of participants
Coffee Break	
16:30-18:00	Official Opening
Dinner	
20:00-22:00	Ice-breaker

	Monday, 22. October
	Room 1
9:00-10:30	Presentation of the weltwärts programme and its structures 1
Coffee Break	
11:00-12:30	Presentation of the weltwärts programme and its structures 2
Lunch	
14:30-16:00	Panel Discussion
Coffee Break	
16:30-18:00	Wold Café
Dinner	
20:00-22:00	M. KODZO ABOTSI: Relations between Germany and Togo: From 1884 till now

	Tuesday 23 October		
	<i>Room 1 (Effectiveness & Experiences)</i>	<i>Room 2 (Networks)</i>	<i>Room 3 (mentoring of volunteers)</i>
9:00-10:30	MBANG BIKEK JOSEPH DÉSINE: The Sustainable Development Goals (SDG)	AHOUGINAN ERNEST: Advocacy for the creation of a framework for the coordination of African structures being weltwärts partners	REV. FR. ISAAC BENUYENAH: Assisting volunteers going through psychological/cultural challenges – Midwife’s approach//
Coffee Break			
11:00-12:30	FRANCIS ASONG: Partner experience under the weltwärts program	TOUSSAINT SANI & FLORENTINE NEKDEM: Regional Network of partners in the weltwärts programme in Westafrica (founded in 2016)	
Lunch			

14:30-16:00	SOPHIE KNABNER: Postcoloniality and weltwärts - Debats in the North = Experiences in the South?		ALAYI MICHEL: Cultural differences/conflicts within the weltwärts program: The role of stakeholders
	<i>Room 1 (Effectiveness & Experiences)</i>	<i>Room 2 (Networks)</i>	<i>Room 3 (mentoring of volunteers)</i>
Coffee Break			
16:30-18:00	DUPLEIX KUENZOB: Experiences of the South-north component in the context of the SDGs	ROBERT OSEI: Akoma Hearts and weltwärts on achiving the SDGs//	
Dinner			
20:00-22:00	Film: Change of perspective - Views on German volunteers (English with German Subtitles)		

Wednesday 24 October			
	<i>Room 1 (Effectiveness & Experiences)</i>	<i>Room 2 (Networks)</i>	<i>Room 3 (mentoring of volunteers)</i>
9:00-10:30	MARA FEULNER: Presentation of the Evaluation of the German Institute for Development Evaluation (2017): Does weltwaerts work? How North-South volunteers change and how they contribute to global learning in Germany		
Coffee Break			
11:00-12:30	ILONA KANKAM-BOADU: German Embassy in Togo: Visa Process and Application for South-North-Volunteers		EMMA GODWYLL: Local co-ordinator's lens// EMMA GODWYLL: Perspective d'une coordinatrice locale
Lunch			
	<i>Room 1 (Effectiveness & Experiences)</i>	<i>Room 2 (Networks)</i>	<i>Room 3 (mentoring of volunteers)</i>

14:30-16:00		KOMI ADZIDJOUNOU WOEDEME: Education of deaf children in Togo	VINCENT DE PAUL ANYINTUO: The contribution of Volunteers work in Lawra to the achievement of SDGs
Coffee Break			
16:30-18:00	UTE HARRES: weltwärts – extracurricular exchange projects in the context of Agenda 2030	AGBAVITO KOKU SELOM: Functioning of a working network	
Dîner/ Dinner			
20:00-22:00	Closing Ceremony with music		

	Thursday 25th October
	Room 1
9:00-10:30	Evaluation of the conference
Coffee Break	
11:00-12:30	'Lessons learned'
Lunch	
14:30-16:00	Official End

1.3. Fact sheet for the weltwärts partner conference

Conference location: Country, Town	Togo, Lomé
Sending organization in charge:	Verein für internationalen und interkulturellen Austausch (VIA) e.V., Germany
Cooperating sending organization:	Freundeskreis Afrika e.V., Germany
Partner organizations involved in the planning of the conference:	Action pour la Survie des Enfants des Veuves et pour l'Échange culturel (ASEVEC), Togo Cercle Humanitaire pour Enfants (CHE), Togo
Conference date:	21st to 25th October 2018
Total number of participants:	37 partner organizations 2 sending organisations 3 representatives of the programme steering level
Number of participants from the following countries:	Togo: 11 Ghana: 13 Cameroon: 6 Benin: 6 Senegal: 1 Germany: 2
Gender distribution (only partners and sending organisations):	M: 31 F: 8
Conference languages:	French & English
Key topics:	<ul style="list-style-type: none"> • Effects of the weltwärts programme in the perspective of the local actors • Partner network for West Africa • Results of the evaluation of DEval • Mentoring and supervision of volunteers

2. Results on the topics introduced by the programme steering committee

The participants came to the conference with very different background knowledge on the *weltwärts* programme. Many participants took part in a *weltwärts* conference for the first time and we got feedback from the expectation inquiry, that many participants wished a deeper understanding of the programme by attending the conference.

The conference programme was structured accordingly to this observations. After the official opening and an icebreaker on Sunday evening, the programme on Monday served to bring all participants at the same level of knowledge about the structures and goals of the *weltwärts* programme as well as the issues of the conference.

The presentation on Monday about the *weltwärts* programme and its structures gave an overview of the aims of *weltwärts* and explained the roles of the different institutions of the programme. Furthermore, current developments and other programme lines, such as the South-North component and *weltwärts* encounters, were presented.

This was followed by a panel discussion on the topic introduced by programme steering committee "The effects of voluntary services on the hosting organizations and the local structures". The panel united different stakeholders of the programme (volunteers, sending organisations, partner organisation,

representatives of the state and the civil society in the programme steering committee), so that different perspectives on the issue of effectiveness on the local level were presented. The participants joined the discussion with lively and critical questions.

On Tuesday and Wednesday were dedicated for intensive work within workshops and small working groups. These were divided into the three thematic blocks that have been identified from the expectation inquiry and the contributions of the participants: Regional partner network for West Africa, effectiveness (primarily in the context of local structures of partner countries and SDGs) and supervision of volunteers. The programme steering committee theme "Results of the Evaluation by DEval" was presented and discussed by Mara Feulner (civil society representation in the programme steering committee) on Tuesday morning.

At the partner conference in Lomé the regional network that had been founded at the partner conference 2016 in Ghana was further developed. Representatives of the network worked together with the other participants on the elaboration of a catalogue of recommendations for action, which will be returned to the programme steering committee.

2.1 Feedback from participants on the following information topics

2.1.1 News from the weltwärts programme

The participants were brought to the same level of knowledge during a presentation on basic structures and current developments in the *weltwärts* programme on Monday morning. The presentation was conducted by Mara Feulner (programme steering committee, representative of civil society), Ute Harres (Engagement Global) and the moderator Hendrik Cramer (VIA e.V.). The presentation included the following topics: Brief presentation of the programme history, South-North component, financing structures, statistics of the volunteers figures in time, organisation of sending organisations in quality associations, structure and functioning of the programme steering committee, promotion programmes of weltwärts and their financing structures and the instrument of the partner conferences (see appendices).

The questions and feedback from the participants after the presentation have been summarized as follows:

- 25 % of own funds are too high for partner organisations and it is difficult to acquire them
- Why are there much less South-North volunteers than North-South-volunteers?
- How do the partner organisations and the quality associations connect and work together?
- How does the representatives of the volunteers contribute to the process? How are they represented?
- How are the organisers of the partner conferences selected?
- If weltwärts is a programme by the German government, why are there so many problems and obstacles with visa applications?
- Why is there no government involvement of the partner countries despite it a programme by the German state? Why are the governments of the partner countries not more involved?
- The mentors can often not be neutral, as they are themselves staff members in the places of assignment.

2.1.2. Effects of the weltwärts programme in the perspective of the local actors

The topic initiated by the programme steering committee on the effects of *weltwärts* in the perspective of persons involved on the local site, was addressed especially in the context of the panel discussion and the exercise “World Café”.

The topic of the panel discussion was “The effects of voluntary services on the hosting organizations and regarding the local structures”. The aim was to discuss the topic from different perspectives within the *weltwärts* programme.

The participants were:

- Ute Möhring, representative of the government within the programme steering committee (BMZ)
- Mara Feulner, representative of the civic organization within the programme steering committee (AKLHÜ)
- Lisa Monhoff, representative of a sending organization (SCI)
- Benjamin Poidi, representative of a hosting organization (Avenir Enfance)
- Julia Mücke, North-South volunteer (since 09/2017 working at a school for deaf children in Lomé)

What impact does weltwärts have on the places of assignment?

Benjamin Poidi (Avenir Enfance): After seven years we see positive effects, also on the partnership, especially the cultural exchange and the enrichment for the children who are cared for in the places of assignment. It is a learning experience for both the volunteers and the places of assignment. New learning methods and new solutions of problems are exchanged.

Ute Möhring (BMZ): *Weltwärts* is a learning service. The volunteer service programme has to be evaluated in its entirety and on the background of the changes in development policy within the recent decade. The programme is developing and it is also been

constantly improved. In the beginning it was a learning service reserved for German volunteers and had the primary goal of international understanding. Today, the Agenda for Action focuses on the essential role of civil society and promotes civic engagement. In 2013, the South-North component was introduced. There is a change in development aid: the concept of “eye level” was introduced, in 2015 the Agenda 2030 and the SDGs were globally introduced. Since that point, development is the responsibility of all states. Strong partnerships between host and sending organisations are the basis for successful cooperation. We try to live equal partnerships. Our partners are the experts for what is happening in the places of assignment, which places are suitable and which tasks are appropriate for the volunteers. We consider a very good preparation of the volunteers to be necessary so that the volunteers have a realistic idea of what exactly they can contribute. Most volunteers do not have any qualifications and are very young.

Are there also negative effects of the programme?

Benjamin Poidi (Avenir Enfance): There are always positive and negative sides and you try to correct the latter. Besides the cultural exchange, there is the initiative of volunteers to realize their own projects, e.g. swimming courses for children - we could not offer otherwise - or English courses. The offer of the volunteers motivates the children to participate on a high level. Sometimes the work with the volunteers is difficult, especially at the beginning. There are behaviours of volunteers that are not compatible with our cultural values and therefore do not fit into the context: We do not deal directly with conflicts, we are a bit more cautious. But we are also used to it now and can deal better with it.

We would like to broaden the perspectives through this panel discussion: You can ask questions / make contributions.

Participant: Volunteers learn about other values, such as our principle of family, which is much broader than the European one. But this also has a reverse influence, the volunteers also change their host families and places of assignment.

We are now at the intercultural level. If we now come back to local structures and projects...

Participant: The intercultural level is very important, but as far as partnership is concerned: Some places of assignment have been working within the programme for a very long time and dependent on volunteers. They have serious concerns whether they will receive volunteers in the next year. I think we need to talk about that. There are also partnerships that are financing the places of assignments.

Benjamin Poidi (Avenir Enfance): One year is not that long and the investment in volunteers is very big. We give the volunteer the chance to realize his own project and he has to train and familiarize himself with this year. It makes a lot of sense that this project would also be pursued after the end of the volunteer service of one year.

Julia, what is your view on that, was the year too short for you? You have extended your voluntary service from 12 to 24 months.

Julia Mücke (volunteer): I quickly noticed that I gained a lot and I learned a lot very quickly and I had a lot of fun. One year is really very short to get used to the job, to get to know a foreign country and to settle in.

Participant: When we talk about the impact of volunteers at the local level: Please compare what Julia does at 28 years with a volunteer of 18 years - that is very different. What do you do as sending organisations to recruit older people to get a bit better results?

Lisa Monhoff (SCI): I think this is an important question. We sent volunteers even before the *weltwärts* programme was initialised. At that time we had more senior volunteers than we have today. I think this is a trend of society in

Germany or Europe that people do a voluntary service after school because it is a good point in time before university. For example, young people who have a bachelor's degree would rather start working directly than do a long-term volunteer service. We try in partnership with you and other Germans sending organization to explicitly attract persons who already started to work or do an apprenticeship. We have already started different measures, unfortunately with little success and the vast majority of volunteers remain high school graduates.

Benjamin Poidi (Avenir Enfance): Age is not decisive, but where the volunteer personally stands, what skills and motivation he brings with him, for example to work with the children. Older volunteers often have other interests in mind, which are often not compatible with the voluntary service.

Julia Mücke (volunteer): It always depends on the person and the expectations she comes with. They must be open and mature. That's why it can't be generalized.

Participant: What is your reaction as a sending organisation when there are changes and problems during the volunteer service within the places of assignment?

Lisa Monhoff (SCI): We have learned to be flexible. It is not possible to foresee everything, because it depends on many factors, for example changes of the staff. We trust our partners, they know what is best. But this flexibility is less and less possible at the level of programme structures and administration, e.g. when a change to another part of the country is necessary.

Participant: What influence does your partner organisation have on the selection of volunteers?

Lisa Monhoff (SCI): We ask the partner: What attitudes and competences and qualifications does the partner expect in which place of assignment? We work closely with our returnees: They help to select the newcomers and present their former projects at the preparation seminar. The volunteer must send

a letter of motivation. Together with a recommendation from the sending organisation, this is the basis on which the partner selects the candidate. Or the partner can do a Skype interview with the volunteer. We often work with partners for a very long time and we know each other well.

Participant: I think the selection criteria should be evaluated: The letter of motivation is not enough and is often very different from the real competences and motivations – afterwards we are in the position to work with the person and realize that very quickly.

Participant: Why do you reject volunteers? For financial reasons or because of the partner organisation or because of a lack of competences?

Lisa Monhoff (SCI): Yes, we reject applicants. We want to see at the preparatory seminar the potential of someone has to develop personally. We do not decide on the basis what the person already has as competencies. We rather pay attention to the openness and motivation to learn something. Financial aspects do not play a role in rejection. The volunteers should also collect donations to contribute to the implementation of their service. We don't yet know whether this will work when we make our selection.

Participant: What do you want from host organisations to improve communication on the part of the programme steering committee and the Federal Ministry of Economic Cooperation and Development?

Mara Feulner (AKLHÜ): For the partners the only option to communicate with the programme steering committee is via their sending organisation in Germany. It is very important that every partner knows about the complex structures of the programme steering committee and about all about the topics that are discussed. Many topics have a direct effect on the partner organisations than they have on the sending organization. As soon as the partner organisations know how everything works, they have to give their feedback about their perspectives to the German organisation.

Participant: Please also talk about the negative effects on the partner organisations! Also the relationship between mentor and volunteer is not very strong, how can this be changed?

Lisa Monhoff (SCI): That is very difficult to answer, because it is very individual, there is nothing that can be generalised. What we try to do is to be in regular dialogue with the partners about it.

Julia Mücke (volunteer): A statement from a volunteer who was in Ghana shocked me: It has been a good year, but the organisation didn't really need me. I don't think she understood the purpose of the volunteer service. I believe that you can always contribute something within the existing structures!

Mara Feulner (AKLHÜ): Every year we have a volunteer survey conducted by every sending organisation and there is the question on the place of assignment. You could contact your partner organisation on this survey and question.

Benjamin Poidi (Avenir Enfance): The sending organisation should contact the volunteer very early. A lot can be clarified by that in advance: The projects can be presented and the volunteers can get individual information about their project before their arrival. The preparation by former volunteers is also dangerous: If the former volunteers made personally bad experiences, they pass this on the new ones and only give their negative impressions. If they had a good time, the new volunteers come with very high expectations.

Participant: We would like more information about the selection process and we would like to be more concretely involved in it.

Benjamin Poidi (Avenir Enfance): We should be aware that volunteers are not professionals. Nor are they here to replace staff! We very often have volunteers who think they are going to change the world or the organisation. It would be good to avoid negative surprises by contacting the mentor and volunteer earlier. Before beginning and at the end we should talked about possible negative effects with the volunteers.

Participant: How can we participate in the programme steering committee? The goal is a dialogue at eye level, how exactly is this eye level going to be achieved?

Ute Möhring (BMZ): There are mainly two practical reasons: the programme steering committee meets twice a year. It is financially not possible to invite partners. The system of partner conferences is designed to gather the opinions and feedback of the partners and to report back to the programme steering committee. There are also South-North Partner Conferences in Germany, for example this year in Berlin. Partnership at eye level is a process and we all take parts in this process and we hope that weltwärts will contribute to global

learning and this does not only apply to German volunteers. If we manage this, then we will make a contribution to Agenda 2030, namely Objective 17 "Global Partnerships".

Moderator: *Thank you very much for the lively discussion, we will deepen the question on impact on the local level right now in the Worldcafé!*

After the panel discussion the participants discussed the question of perspectives and experiences on the local level in the exercise "World Café". Two groups were formed and their results of both discussion are the following:

GROUP A		
	Positive	Negative
Project	<ul style="list-style-type: none"> • International nature • Image booster • Credibility • Visibility 	<ul style="list-style-type: none"> • Social and cultural conflicts
Clients	<ul style="list-style-type: none"> • Mutual learning experiences • Boost of confidence • Motivation • Cultural exchange 	<ul style="list-style-type: none"> • Communication gaps • High expectancy/misconception
Colleagues	<ul style="list-style-type: none"> • Lesser burden of stuff • Improve strength of stuff • New ideas/learning experiences • New teaching experiences • Cultural exchange • Global view 	<ul style="list-style-type: none"> • Conflicts and misunderstanding

GROUP B		
	Positive	Negative
Project	<ul style="list-style-type: none"> • Innovation • Establishing partnership 	<ul style="list-style-type: none"> • wrong perceptions of the financial situation of the hosting organization • Interference of processes withing the organizations
Clients	<ul style="list-style-type: none"> • Incitativ • Attraction • Change of attitudes 	<ul style="list-style-type: none"> • Financial dependence • Change of attitudes
Colleges / Environment	<ul style="list-style-type: none"> • Cultural and professional exchange • Positive change of attitude (opening) 	<ul style="list-style-type: none"> • Financial dependence • Overestimation of the one competence • Crisis of trust

2.1.3. Study of the DEval Institute “weltwärts Volunteers and Their Civic Engagement in Germany”

Mara Feulner, representative of the civic organisations in the programme steering committee presented the results of the evaluation of the weltwärts programme by the DEval Institute on October 24, 2018 (see appendix). Afterwards the participants had the opportunity to ask questions and discuss the results of the evaluation:

Methodological inquiries

The participants were interested in receiving more in-depth information on the methods of data collection and also to understand in particular how binding the recommendations for action for the joint operation of „weltwärts“ will be in the future. In addition, there was the question whether and, if so, how partner voices would be involved in the follow-up process. As some of the representatives participated in foreign workshops of the follow-up process South-North, the question arose to what extent this format would be used for the DEval evaluation in order to include the partners in the revision of important documents, as for example the program theory.

Content discussions

There were specific questions about the recommendation for action to increase the diversification of participants and about the measures the sending organizations take to achieve this. It became clear that many partner organisations prefer older volunteers with work experience in the respective domains of the place of assignment in order to be able to engage them in a more targeted and effective way.

Further, it was asked whether the evaluation can also provide data on the practical experiences and competencies that participants gain (in addition to changes in attitudes and perspectives) through their volunteer service. It was critically noted that the countries of the global South are being used as "fields of experimentation" by the volunteers for their personal development.

There have also been specific inquiries on the recommendations for action to strengthen the complementarity of related programmes of development education.

Lack of involvement of partner organisations in evaluation and on the programme steering level

Despite detailed explanations during the presentation, it was strongly criticized, that representatives of partner organisations, places of assignment and mentors were not interviewed and that the effects of the „weltwärts“- service in the partner countries were not explicitly the subject of the evaluation. Explaining that this was not possible due to logistical challenges and that the reference group has chosen to use the mechanisms set up in the programme steering committee to inform partner organisations about the evaluation, process and results, has not been accepted as a sufficient and comprehensible answer by individual participants.

In addition, it became clear that the partner representatives would like the *weltwärts* joint operation to address the concerns of the Global South more. Specifically, the formation of partner networks and their inclusion on the programme steering level was discussed.

2.2. Results on the cross-sectional issues

2.2.1. What expectations do the partners have on the voluntary program?

The partners' expectations are summarised as follows on the basis of the evaluation of all participants:

The partners strongly emphasise the achievements of *weltwärts* in terms of intercultural exchange and learning experiences. Partners are impressed by the complex, global structure of *weltwärts* as well as the differentiated structure of the programme steering level and the quality associations in Germany. However, this also means that the partners see the institutionalisation and promotion on the side of the sending organisations and perceive them as strongly unequal to those on the partner side. This can be seen in detail in the feedback on the following topics:

Integration of the partners on the level of programme steering and further development of the programme:

The various contributions, questions and feedback from the evaluation of the conference made it clear that the partners do not feel adequately represented within the programme structures. They demand to be involved in the further development of the programme. They also demand that their right of contributing their views within discussions and elections on central questions within programme development will be structurally anchored - e.g. through the integration of partner voices in the programme steering committee.

The instrument of the partner conferences as such is welcomed, but evaluated as insufficient as it is the only possibility for partners to participate. The conferences should give more and more partners the opportunity to exchange ideas and work on concrete topics. In addition, the partners demand to be equally involved in decisions at the level of programme steering.

The importance of partner networks is strongly emphasised. In order to ensure the

functionality of partner networks in the long term, the promotion and also financial funding of the partner networks is demanded in accordance with the quality associations as network structures for sending organisations in Germany.

South-North Component:

It has been deeply criticized that the numbers of South-North volunteers continue to be extremely different from those of the North-South volunteers. The partners expect the programme steering level to take more measures here to strengthen the South-North component and to create more equality. Furthermore, the demand of measures for the follow-up of the service and alumni work in the South-North component was expressed. This would help the volunteers to transform the gained experiences that they made in Germany into meaningful projects and career paths in their home countries.

Cooperation with the embassy in partner countries:

The South-North component has to deal with the problem of lengthy and costly visa processes. The partners who participated in the conference in Lomé and send volunteers to Germany in the past had many negative experiences with the visa process and had to struggle with increasing rejections of their volunteers. There have been different programme formats at the conference, which were carried out in cooperation with the German Embassy of Lomé. This was very helpful to clear up misunderstandings and false assumptions on both sides. For the partners it is incomprehensible why *weltwärts*, as a programme of the Federal Government of Germany, does not seek more dialogue with the respective embassies in the partner countries of the South-North component in order to improve the visa problem. They demand that the Federal Ministry of Economic

Cooperation and Development makes more efforts to inform the Federal Foreign Office and the embassies about the selection processes and structures within the programme. They often really do not know the *weltwärts* programme and therefore reject the visa applications of volunteers for incomprehensible reasons.

Selection and preparation of North-South volunteers:

Many partners wish more mature and experienced volunteers. The desire for older volunteers with previous knowledge is also expressed by many places of assignment. Partners also expressed a desire to be more involved in the selection and preparation process of volunteers. They feel that the volunteers are sometimes inadequately

prepared towards the challenges of cultural and social differences in a country of the Global South. It has been suggested that partners should be involved in the preparation seminars.

Promotion of the volunteer mentors:

The volunteer mentors in the places of assignment invest a lot of energy and resources on a voluntary basis in the accompaniment of the North-South volunteers. At the same time this usually happens in learning-by-doing. Here the partners would like more support, especially with measures to qualify the mentors.

2.2.2. Which topics or issues discussed during the conference are important for the future development of the program important and should be conveyed to the programme steering committee

One success of the *weltwärts* partner conference in Lomé in 2018 was the foundation of a partner network for the West African region with a concrete action plan for the duration of one year (West African *weltwärts* Network (WAWN)/ Réseau Ouest Africain *Weltwärts* (ROAW)). In collaboration with the other participants the representatives of the network worked on their expectations and recommendation concerning the *weltwärts* programme within different workshops.

The results are presented in regards to the institutions there are addressed to:

Federal Ministry of Economic Cooperation and Development (BMZ) et *weltwärts* Coordination Unit (kww)

- Grant a certificate of recognition to the host organizations in the partner countries to recognize their work and facilitate relations with the German embassy in the host country and other international structures
- Set up and implement accompanying measures (introductory and start-up courses) for young South-North volunteers returning to the country of origin.
- To inform the embassies within countries of the South and give them the list of participating organizations and to facilitate administrative issues
- Technical and financial support for the implementation of the action plan of the network
- Increase the number of South-North volunteers to have more balance with North-South

Programme steering committee (PSA)

- Include two members from Southern partners in the programme steering committee. With a rotation of the different regions every two years

- Support the reflection about the process of representation of the hosting organization within the steering committee
- Take into account the recommendations from the partner conferences
- Increase the number of South-North volunteers to have more balance with North-South

Sending organisations

- Involve host structures in the selection of volunteers
- In conflict with the volunteer within the organization, listen to both parties before making any decision
- Assure regular and permanent communication with the host organization by providing them with information on the evolution of the program
- Inform the Southern sending organizations about the development of the programme through feedback and systematization of quarterly reports

Partner organisations / places of assignment

- Regularly interact with the volunteer and promote the culture of feedback
- Ask the volunteer for a final evaluation report and exchange to clarify any misunderstandings
- Commit to implementing the network's action plan at the local level (working in synergy)
- Host organization be empowered to have their civil society's contributions published
- *Weltwärts* should provide the forum for host organisation to meet and put their common consensus together before our international conferences just as our partner organisations do

2.3. Other feedback to the programme steering committee

In the following, the experiences of the conducting organizations will be summarized and recommendations for the further development of partner conferences in the *weltwärts* programme will be given.

Resources for conception and preparation

The organisation of a partner conference demands a lot of organisational and conceptual work. The time for preparation of three months was very short. Also, the organization of the partner conference has to be achieved in addition to the general daily work of the programme.

The conception and planning of the partner conference between two continents and four locations requires a lot of communication, which is at the same time essential for an inclusive conception of the programme. The communication infrastructure in the Global South is partly very poor, so that agreements via Skype, telephone or other Internet-based ways slow down the processes. This also applies to the preparation of the moderation between the facilitators. The idea of having two facilitators, one from Germany and the other Togo was extremely useful, but it should be considered that sufficient resources are planned for conception and planning of the moderation in advance.

General organisational matters (searching for a hotel, renting technical equipment, agreements with translators etc.) also require more time and energy in the host countries than in Germany. The sending organisations and even to a larger extent the local host organisations involved realise the *weltwärts* programme in their daily work with very limited financial resources and with a high level of voluntary engagement, so that the conference organisation must be carried out under great time pressure. The partner organisations involved are not financially supported and invest a lot of time and energy in the daily supervision of the volunteers. Against this background, it must be avoided

that the organisation of a partner conference means an additional financial or time burden for the conducting organisations.

We recommend the establishment of a general guide for partner conferences that lists all the necessary and optional points of preparation and helps the organisations to better assess and plan the preparation. This could also be complemented with experiences from previous partner conferences in the different regions, so that regionally specific experiences can also be passed on.

Involvement of the conducting partner organisations

The partner organisations must be appropriately involved in the planning and preparation process. We have attached great importance to this and have encountered the following structural boundaries during application, planning and implementation:

The language of application for the partner conference is German, so that it is not possible to integrate the partner organizations appropriately into the basic conception and the definition of goals and processes. We recommend that - similar to the programme *weltwärts*-encounters - the application for funding must also be submitted in the language of the partner organisations and that adequate resources are planned for the application process, which could be accounted for afterwards.

The responsibility for the overall concept lies with one leading sending organizations that plans and conceives the event that is directed at the concerns and topics of the partner. We were aware of this during the planning phase, but at the same time we got to our limits in anticipating which topics were most relevant for the partners (despite the expectation query and close cooperation in the conception with the partner organisations). Here we recommend to involve the regional networks deeper and to conceptualize the conferences according to the results and topics of earlier

partner conference in a mandatory way.

It should also be noted that the partner organizations are the only ones who are on the ground. In our case, only one member of the team was based in Lomé. This person was therefore solely responsible for a large number of logistical tasks that could not be transferred to other members of the organisation team. This was clearly underestimated in the application, so that this additional burden was not taken into account and a lot of work had to be done on a voluntary basis.

Transparent invitation process

In the invitation procedure, the partners are not invited directly but through their sending organisation, which in turn receives the invitation from ENGAGEMENT GLOBAL after the conducting organisations have submitted the invitation. This causes partners being not or being informed too late about the partner conference by their sending organisation. The procedure also causes the misunderstanding that the sending organisation have to register their partners, so that in the end no registration is received and the respective partner cannot participate. Both cases have occurred several times during the registration phase for the conference in Lomé.

We recommend that the partners are invited directly. This requires an overview of the partner organisations in the respective region. As each place of assignment is registered, the required information is with ENGAGEMENT GLOBAL. This would also considerably facilitate the work of the regional networks and ensure that all partners are equally involved in the weltwärts programme and upcoming events without being dependent on their sending organisation. The programme management level would also benefit from this and would be able to communicate information on current programme developments directly to all partners.

Concerns and needs of the partners and defined aims of partner conferences

There is a great need and interest on behalf of the partners to deal with current topics of the programme, to discuss them, to further develop the practical implementation as well as to participate in the further structural development of the programme. We were positively surprised by the very high motivation of the participants in Lomé, which is also reflected in the concrete results and feedback of the participants. *Weltwärts* should build on this high commitment and involve the partners accordingly. The partner conferences are a much appreciated instrument for this. At the same time, they are the only instrument for integration of and exchange with the partners. As a result, the partner conferences are overloaded with functions and corresponding expectations of the participants, such as, for example:

- Information on programme structures and developments (depending on the background of the participants, from basic information on processes to actual topics debated within the programme steering committee)
- Exchange with other organisations, within the framework of the conference programme but on an informal basis
- Exchange with their sending organisation (most sending organisations do not have the resources for a direct exchange or visit of their partners): this is only possible for the partners of the invited sending organisations and it is not clear whether this should be a function of a partner conference
- Wide range of desired topics: Exchange on practical topics of implementation (e.g. supervision of volunteers), cooperation and networking between partners, effectiveness, south-north component, further possibilities of participation for partners (e.g. in weltwärts encounters), etc.

The objectives and functions of the partner conferences should therefore be more clarified. This should be done in cooperation with the regional networks, as they have direct experience with past conferences and direct

exchange with the partners in the respective regions.

Continuity of results vs. limited number of participants

On the one hand, the number of participants at a conference is limited (in Lomé 38 participants for 680 places according to the exchange), so that there are more applications than placements for participants and a selection has to be done. On the one hand, one criteria of selection should be to prefer those partners who have not participated in a conference to those who already have. On the other hand, continuity in the results of a conference also requires continuity of persons who participate. In our case, a partner who had already participated in several partner conferences was not selected and another applicant without partner conference experience was a therefore selected. During the conference, it turned out that the rejected person played a central role in the regional network, that was founded during the partner conference in Ghana in 2016, and that the person was the representative of Ghana. As a result, it was not possible to continue working on the question of the regional network and misunderstandings arose about responsibilities between the participants.

Participants who had already participated in previous partner conferences complained that it would not be possible to build on the results of previous partner conferences due to the lack of personnel continuity among the participants. Therefore, some of the same issues and questions are discussed as in previous partner conferences without any further development. This is frustrating for the participants.

We recommend that there will be a fixed contingent of places for participants who are part of the regional networks.

Lack of feedback from the programme steering level on the results of the conferences and concerns of the partners

As mentioned above, the results of the partner

conferences repeat. The partners do not receive a feedback on the concerns and demands they have formulated to the programme steering level. This lack of feedback causes that the already discussed topics and questions are repeated in the following partner conferences.

The partners do not know to what extent the results of the conferences are received by the programme steering committee and how they are further processed. Hence, the partners do not perceive the effectiveness of their participation at the conferences.

In the course of a clearer formulation of the aims of the partner conferences, the further processing of the results by the programme steering level should also be defined in a binding way. There has to be a feedback to the participants on how the results are handled and which concerns are dealt with how and in what period of time (regionally or globally, within the framework of the evaluation of all conferences of a period).

Collaboration with the embassy

The extensive involvement of the Embassy Lomé at the partner conference was very successful and very well perceived by the participants. The opening speech by Ambassador Mr. Sander was greatly appreciated by the participants and the organizers. Due to the high visa rejections this year in Togo in the South North component, there was a great need for clarification at the visit of the consul. Finally the consul met with Mrs. Feulner and Mrs. Harres for an individual conversation, where also our partner M. Sani of the organization ASEVEC (also conducting organization of the partner conference) was present. Here, many open questions and wrong assumptions on both sides about the weltwärts programme and visa applications could be clarified. We are very grateful for this possibility of cooperation and recommend to include the embassy in the partner conferences in general, especially in order to make the South North component more effective.

Strengthening the regional networks of weltwärts partners

Many of these points could be improved by strengthening regional networks. Depending on the region, the regional networks are differently institutionalized and are on a different state of their development. We strongly advocate for the support of regional networks, which includes financial resources for their work. The vast majority of the partners are civil society organisations that have to struggle with a lack of funds in their daily work and do not have the opportunity to acquire

their own funds for networking. At the same time there is a very high level of commitment to participate in the programme and the desire to be involved as equally as possible. From the perspective of a sending organization, the success of the programme depends essentially on good partnerships. We therefore recommend a structural acknowledgement and embedding of the regional networks of the partners in the weltwärts programme and their long-term promotion, so that their existence and a productive cooperation can be guaranteed.

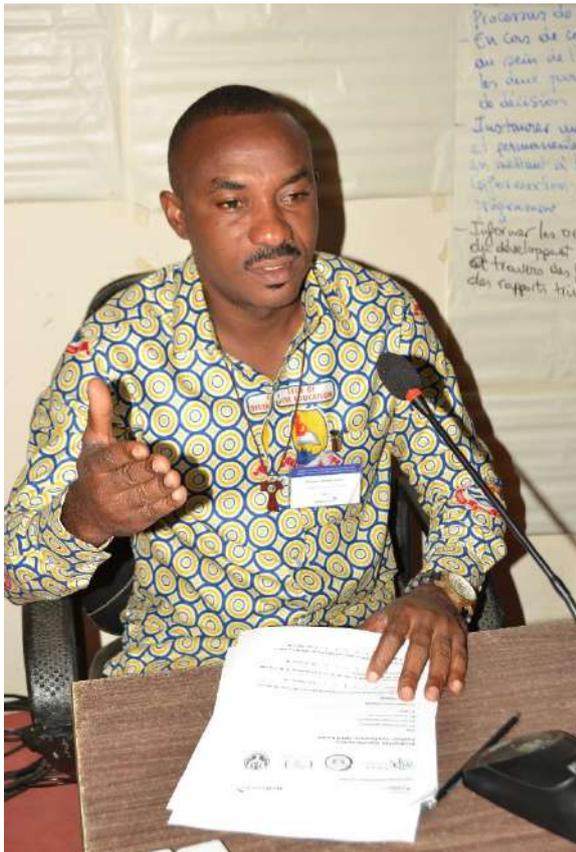
3. Individual Part

3.1 Impressions – Photos





Mara Feulner (programme steering committee) and Ute Harres (Engagement Global) about the weltwärts programme and its structures



Thomas Clerkson Adonou (Science Resource Centre Cape Coast North, Ghana) about the WAWN- Network



Moderator Viviane Egah



Florentine Nekdem (Association DUCA - Donner une chance à l'Avenir, Cameroon)



Thomas Clarkson Adonou (Science Resource Centre Cape Coast North, Ghana) about the WAWN- Network



Group work during the World Café

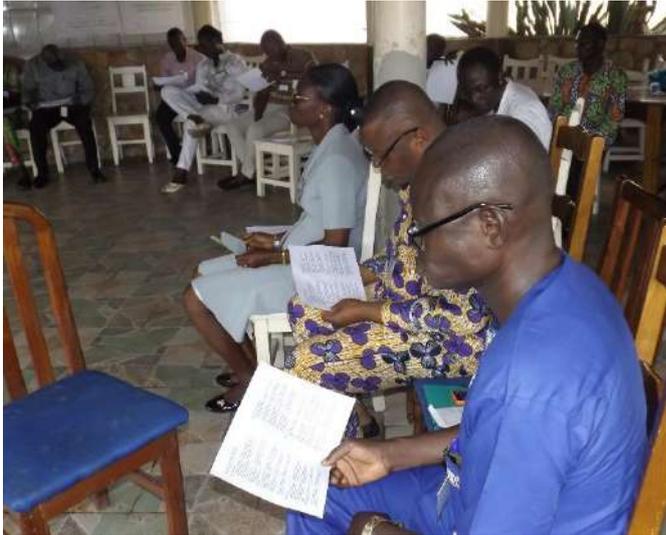


Moderators Viviane Egah and Hendrik von Cramer



Benjamin Poidi (Avenir Enfance Togo), Mara Feulner (programme steering committee) and Ute Möhring (programme steering committee) during the panel discussion





Jacqueline Tiedeba KAMAGA-SOGAH (Jeunesse Antonienne Togolaise -JATO) during the evaluation



Lisa Mohnhoff (representative of sending organization SCI) and Anab Awale (representative of sending organization IJGD) during the coffee break



Moderator Hendrik von Cramer and Emma Goodwill (country coordination Ghana for sending organization VIA e.V)





Visit of the Togolese TV, interviewing Sophie Knabner (VIA e.V., organizer of the conference)



The conference organization team: Hendrik von Cramer (moderator), Mara Feulner (programme steering committee), Ute Harres (Engagement Global), Sophie Knabner (VIA e.V.), Claude Keil (Freundeskreis Afrika), Toussaint Sani (ASEVEC), Ute Möhring (programme steering committee), Viviane Egah (moderator) and Roger-Sylvèstre Amiami

3.2 Cooperation with the German Embassy Lomé

Representatives of the Lomé Embassy participated in various formats at the partner conference. On behalf of the participants, thank you very much for this exchange!

The conference was opened by the Ambassador Mr. Sander, which was perceived as a great appreciation by the participants and the organizers. The consul Ilona Kankam-Boadu also visited the conference and had an intensive exchange with the participants about the visa process for South-North volunteers

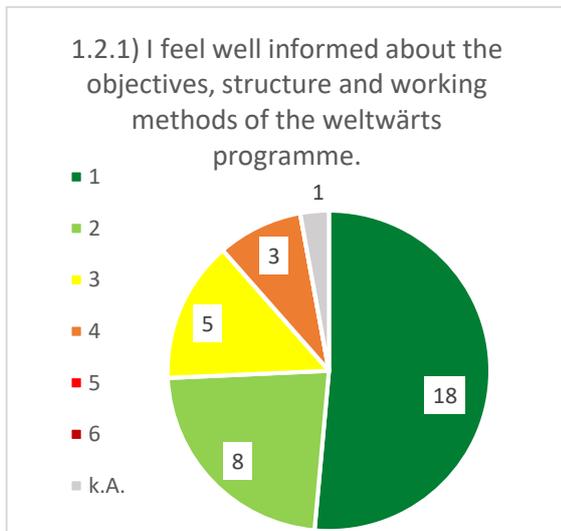
from Togo. Due to the high number of visa rejections this year, there was a great need for clarification on the part of the partner organisations and the exchange was very well received. Finally the consul met with Mrs. Feulner and Mrs. Harres individually, where also our partner M. Sani of the organization ASEVEC (conducting organisation) was present. Thus many open questions and wrong assumptions on both sides about the weltwärts programme and visa applications could be clarified.



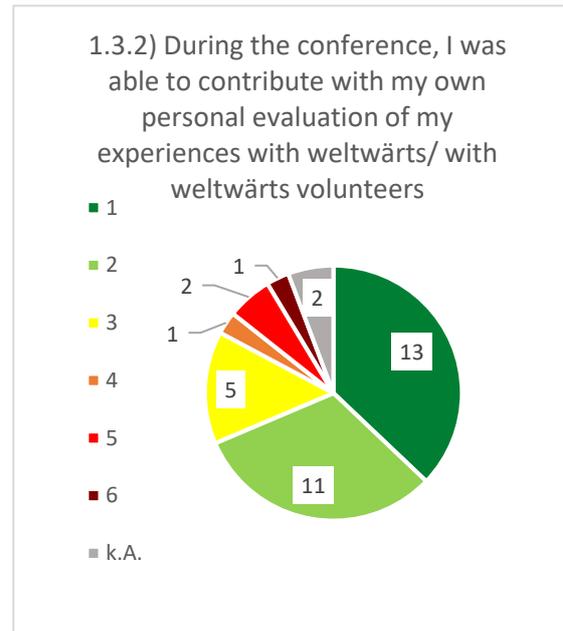
3.3 Evaluation of the conference

At the end of the weltwärts partner conference 2018 in Lomé, Togo, participants were given an evaluation sheet. 38 of 38 partners submitted the completed form. The following is a summary of the most significant results.

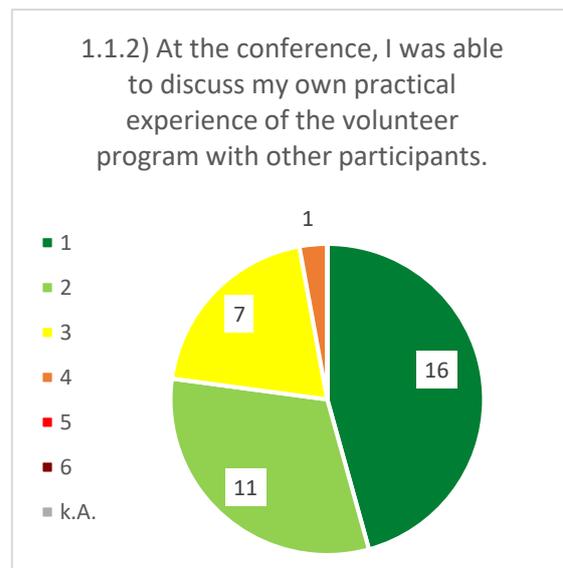
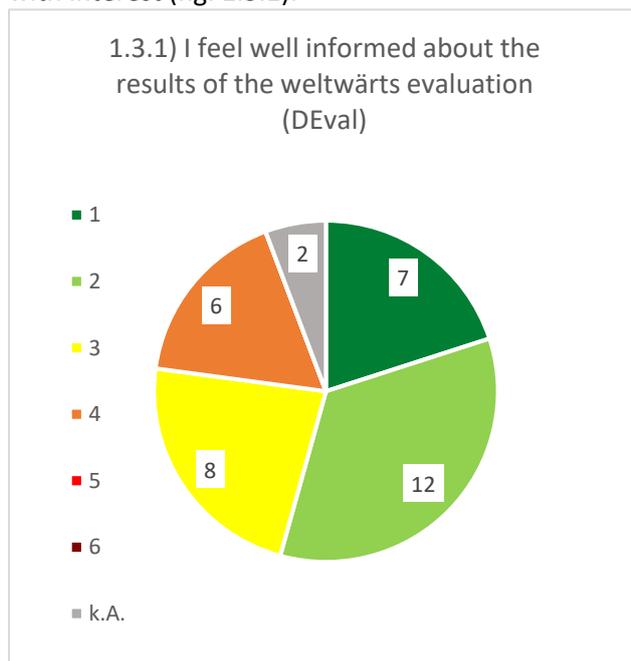
Most participants were pleased to be informed about the structure/functioning/financial organisation of the weltwärts programme (fig. 1.2.1).



The majority of participants were happy to be able to contribute their own views on the weltwärts programme and individual experiences with volunteers during the conference (fig. 1.3.2) and especially to exchange with representatives of other host organisations about their practical experience with weltwärts (fig. 1.1.2).



Also the general overview of the impacts of weltwärts in Germany and the host countries, the DEval evaluation, was taken into account with interest (fig. 1.3.1).



The individual comments of the participants in the evaluation showed that for many partners, it was a novelty that *weltwärts* was mainly created as a pedagogical programme for youth

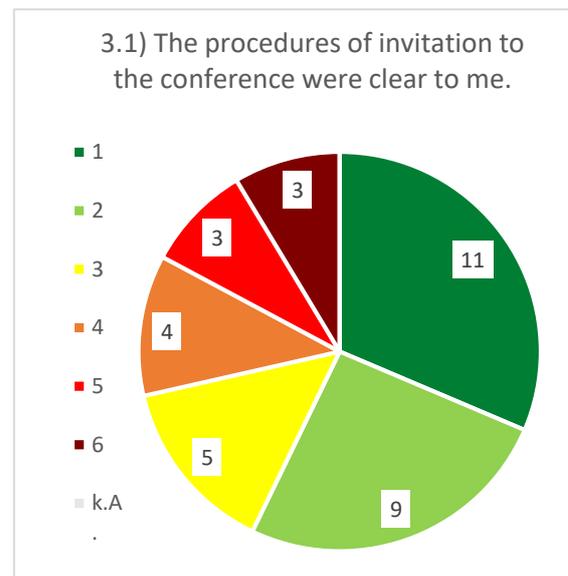
learning and not only as a measure of intercultural exchange and development. The pedagogical part of the programme, according to the partners, requires more careful treatment, which implies better preparation of volunteers to prevent cultural shocks, disrespectful behaviour towards the host culture and racism. But also better training of mentors and communication between them and sending organisations would be necessary to improve the follow-up of volunteers. To assess the work of mentors in host projects, financial support should be considered.

The evaluation highlights the importance of regional and sub-regional networking by partners who wish to be further supported in *weltwärts* networking. The re-establishment of the WAWN (West-African-*Weltwärts*-Network) during the conference is already a significant step towards closer collaboration between the *weltwärts* partners. This *weltwärts* partners' cooperation initiative not only creates a solid basis for intercultural and professional exchange between partners from different countries of origin, but could also allow for more balanced participation in decision-making within the *weltwärts* programme. This, according to the suggestions of many participants, could be achieved by electing regional (or sub-regional) delegates who participate in the steering committee of the *weltwärts* programme to contribute with their perspective of the countries receiving the volunteers.

The partners note an inequality in decision-making throughout the *weltwärts* programme and especially between the North-South and South-North programme components. Participants want the selection processes for volunteers from the North, most of whom are only 18 years old and arrive without professional experience, and volunteers from the South, for whom the requirements are

much stricter (professional experience; language skills;...), to be brought into conformity. Above all, the problems of visa application for South-North volunteers need to be reconsidered.

On the organizational side, the majority of participants were satisfied, apart from the invitation process and the selection of participants, which, after the evaluation results, was not transparent enough for many participants (fig. 3.1).



Also, the programme schedule was too tight and did not allow enough time for recreation or space to get to know Lomé/ Togo- especially participants from foreign countries would have liked to spend at least half a day to discover the city or to visit one of the many host organisations in Lomé. For many participants, the narrow and broad agenda of the conference caused fatigue and lack of concentration - especially in the after-dinner work sessions (which were not mandatory, which was not clear to all participants). Some negative remarks about the hotel and monotonous food were made during the evaluation.

4. List of Authors

Final Editing:

Sophie Knabner (Organizer of the conference, VIA e.V.)

Participation:

Banacema Toussaint Sani (Organizer of the conference, ASEVEC, Togo)

Florentine Nekdem (Association DUCA - Donner une chance à l'Avenir, Cameroun)

Hendrik von Cramer (moderator, VIA e.V.)

Jan König (assistant in the team of organisation, VIA e.V.),

Mara Feulner (programme steering committee, AKLHÜ)

Ute Harres (Engagement Global)

5. Annexes

5.1 List of abbreviations and terminology

abbreviation	Deutsch	English	Français
AKLHÜ	Arbeitskreis Lernen und Helfen in Übersee	Working Group Learning and Helping Overseas (Quality association)	Groupe de travail sur l'apprentissage et l'aide à l'étranger (fédération de qualité)
	Anerkennung als Entsendeorganisation	approval as sending organisation	reconnaissance en tant qu'organisme d'envoi
	Arbeitsgruppe	work group	groupe de travail
	Arbeitskreis	work group	cercle d'études
ASEVEC	Aktion zur Förderung von Kindern, Witwen und Kulturaustausch	Action for the Survival of Children, Widows and Cultural Exchange	Action pour la Survie des Enfants, des Veuves et pour l'Échange Culturel
PO	Aufnahmeorganisation	host organisation	organisme d'accueil
BMZ	Bundesministerium für wirtschaftliche Zusammenarbeit und Entwicklung	Federal Ministry of Economic Cooperation and Development	Ministère fédéral de la Coopération économique et du Développement
CHE	Humanitäre Vereinigung für Kinder	Humanitarian Circle for Children	Cercle Humanitaire pour Enfants
	DAJ – Deutsch-Afrikanische Jugendinitiative	African-German Youth Initiative	L'initiative germano-africaine pour la jeunesse
	Eigenmittel	own funds / financial resources	fonds propres
EP	Einsatzplatz	assignment	poste de volontaire
ES	Einsatzstelle	place of assignment	poste d'affectation/ organisme d'accueil
EO	Entsendeorganisation	sending organisation	organisme d'envoi
	Entsendungen	assignments	envois
	Entwicklungspolitische Bildungsarbeit	development education work	éducation au développement
	entwicklungspolitischer Lerndienst	development learning service	service d'apprentissage dans le domaine du développement
	Externe Prüfinstanzen	external inspection bodies	instances d'examen externes
	Förderkreise	fundraising groups	associations de soutien
	Förderleitlinie	guideline	directive
	Fördermittel	funding	subventions
	Förderprogramm	funding programme	programme de soutien

abbreviation	Deutsch	English	Français
	Freiwilligendienst	volunteer service	service volontaire
	Freiwilligenbefragung	volunteer survey	enquêtes auprès des volontaires
	Gemeinschaftswerk <i>weltwärts</i>	<i>weltwärts</i> joint operation	œuvre commune <i>weltwärts</i>
	Gemeinwohlorientierter Einsatzplatz	assignment serving the public interest	poste d'intérêt général
	Gesellschaftliches Engagement	social commitment	engagement social
	Gesundheitsvorsorge	(preventive) health care	mesures de prévention en matière de santé
	Gewährung einer Förderung	granting of funding	octroi d'une subvention
	Globales Lernen	global learning	apprentissage global
	Interessensverbund	group with shared interests	fédération d'intérêts
Kww	Koordinierungsstelle weltwärts	weltwärts Coordination Unit	bureau de coordination <i>weltwärts</i>
LAP	Landesansprechperson	country contact person	interlocuteur régional
	Nord-Süd-Komponente	North-South component	composante nord-sud
	Ombudsstelle	ombudsperson's office	organe de médiation
	pädagogische Begleitung	education and mentoring	accompagnement pédagogique
	Partnerdialog	partner dialogue	dialogue avec les partenaires
	Partnerland	partner country	pays partenaire
PO	Partnerorganisation	partner organisation	organisme partenaire
	Partnerperspektive	views and requirements of the partner(s)	point de vue et exigences de l'organisme partenaire
	Partnerschaftliche Zusammenarbeit	co-operative partnership	coopération dans le partenariat
	Programmakteure	programme stakeholders	acteurs du programme
	Programmbegleitmaßnahme	accompanying measures for the programme	mesure d'accompagnement du programme
PSA	Programmsteuerungsausschuss	programme steering committee	comité de pilotage du programme
	Programmweite Partnerkonferenzen	programme-wide partner conferences	conférences partenaires pour l'ensemble du programme
	Qualitätsanforderungskatalog	catalogue of quality standards	catalogue d'exigences de qualité
	Qualitätsmanagement	quality management	gestion de la qualité

abbreviation	Deutsch	English	Français
	Qualitätsprüfung	quality certification	contrôle de la qualité
QV	Qualitätsverbund	quality association	fédération de qualité
	Rückkehrenden-vereinigung	association of returning volunteers	associations de volontaires de retour
	Rückkehrarbeit		
	Rückkehrmaßnahme	post-assignment activities	mesures de retour
	Sicherheitsrelevante Erfordernisse	safety requirements	exigences de sécurité
	Spendenmittel	fundraising	dons
	Steuerungsebene	management level	niveau du pilotage
SNK	Süd-Nord Komponente	South-North component	composante Sud-Nord
	Trägerorganisation		
PK	Trägerübergreifende Partnerkonferenzen	cross-organisation partner conferences	conférences partenaires pour l'ensemble des organismes promoteurs
	Umsetzungsebene	implementation level	niveau de la mise en œuvre
VIA	Verein für internationalen und interkulturellen Austausch e.V.	Association for International and Intercultural exchange	Association pour l'échange international et interculturel
SDG/ODD	Ziele für nachhaltige Entwicklung	Sustainable Development Goals (SDG)	Objectifs de développement durable (ODD)
	Zivilgesellschaftliche Verbände	civil society associations	fédérations de la société civile
	Zuwendungsrecht	funding legislation	dispositions juridiques en matière de subventions
WAWN/ROAW	Partnernetzwerk weltwärts Westafrika	West African weltwärts Network (WAWN)	Reseau Ouest Africain Weltwärts (ROAW)

5.2 Summary of the workshops

22/10/2018

Nom de conférencier // Name of the speaker	Hendrik Cramer, Mara Feulner
Pays // Country	Allemagne
Titre de contribution // title of the contribution	Présentation du programme weltwärts et ses structures basic
Date et l'heure // Date and hour	22/10/2018 9h- 10h30 et 11h- 12h30
Résumée de conteneue // Summary of contenenent	Aperçu sur la création du programme Nord-Sud en 2008- en 2013 Sud-Nord Mara à développer un aperçu sur le niveau de partage comité de pilotage créer qui se retrouve chaque 2ans 34 conférence pendant 6ans
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	-
Questions et sujets clés (3 à 6 différents points) // Key questions and thèmes (3 to 6 points)	-Question relatives au visa reporté sur mercredi avec la venue d'un expert de l'ambassade -Quels sont les composants du comité de pilotage : FWD, EPEF, VENTAO, ARNHO, PFif, Engagement global
Résultats // Results	Cette présentation a été claire Elle a mis l'assistance à un même niveau de compréhension sur le programme weltwärts
Etape du travail à poursuivre (si applicable) // following steps of the procedure	-
Remarques supplémentaires // Other remarks	Il n'y a pas eu des question qui ont suscité le débat néanmoins le développement a été compris par l'assistance

Nom de conférencier // Name of the speaker	Ute HARRES
Pays // Country	Allemagne
Titre de contribution // title of the contribution	Rôle de l'engagement global et réseau des partenaires
Date et l'heure // Date and hour	22/10/2018 10h45 à 11h15
Résumée de contenue // Summary of content	1er réseau crée en 2014 en Afrique du Sud avec le sigle SAWN -Réseau Indien -Réseau Ouest Africain Budget : Nord-Sud, Sud-Nord a permis à 30milles personnes d'expérimenté le programme depuis 2008 sur l'aspect nord sud 2000 volontaires sud-nord ont été envoyé depuis 2013 jusqu'à alors.
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	-
Questions et sujets clés (3 à 6 différents points) // Key questions and thèmes (3 to 6 points)	Il y a une nouvelle composante à savoir -L'accompagnement extra-scolaire qui permet l'échange entre 2 établissements scolaire du sud et du nord -Selon une participante camerounaise, cet accompagnement lui sert à renforcer la capacité des mentors de son organisation au mois de juillet afin d'être apte à encadre les volontaires
Résultats // Results	Tous les participants ont été fier d'avoir l'information sur cette nouvelle composante et souhaite sa mise en œuvre. On se rend compte qu'il y a des choses sur le programme à savoir a travers ses types de conférences
Etape du travail à poursuivre (si applicable) // following steps of the procedure	-
Remarques supplémentaires // Other remarks	-

23/10/2018

Nom de conférencier // Name of the speaker	MBANG BIKEK JOSEPH
Pays // Country	
Titre de contribution // title of the contribution	Les objectifs du développement durable dans le cadre du programme et le contexte des organisations d'accueil
Date et l'heure // Date and hour	23/10/2018 9h10min
Résumée de conteneue // Summary of contenent	Agenda 21 veut dire le 21 siècle. DD est un développement qui répond à nos besoins actuels en tenant compte de la génération future ; la personne de l'homme est au centre de la société basé sur 3 piliers à savoir : -Ecologie, Economie, Environnement Notre culture nous amène à l'atteinte des DD à travers nos valeurs culturelles a l'horizon de l'année 2030
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	Le debat était au tour de la différence entre OMD et ODD? Les ODD sont donc des actions concrètes que nous devons mené a l'horizon 2030
Questions et sujets clés (3 à 6 différents points) // Key questions and thèmes (3 to 6 points)	-Notons que les politiques de chaque pays du Sud n'aident pas à la réalisation des objectifs Il est donc souhaitable que chacun fasse un effort a la base pour l'atteint des ODD
Résultats // Results	-
Etape du travail à poursuivre (si applicable) // following steps of the procedure	-Identification ses ODD qui sont déjà atteints -Ceux qui peuvent être aussi atteint -Relever ceux qui ne sont pas faisable
Remarques supplémentaires // Other remarks	Tous les 2 groupes ont fourni presque les même résultats qui ne sont autres que : -Tous les ODD sont faisable si il y a la volonté

Nom de conférencier // Name of the speaker	Rev.Fr. Isaac Benuyenah
Pays // Country	
Titre de contribution // title of the contribution	Assisting volunteers going through psychoogical/cultural challenges
Date et l'heure // Date and hour	23nd october, 2018 9 :30am
Résumée de conteneue // Summary of contenent	Cultural/ psychological shock is a normal psychological and emotional reaction in a person if hi/she is cut off from his/her familiar cultural environment, languages and norms, and if not handle with care it could tead to depression and trauma. The cultural and psychological shocks of new volunteers were outlined and how the mentor should tackle these shocks to make yhe environment conducive for the mentor-mentee relationship. A new approach termed « midwife's approach » was introduced which revealed that the role of the mentor is similar to that oh the midwife. The mantor has to handle the mentee as the midwife does to the newly borne child.
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	-
Questions et sujets clés (3 à 6 différents points) // Key questions and thèmes (3 to 6 points)	-The following question were asked 1-Does age matter in volunteerism ? 2-If the volunteer refuses to open up to the mentor upon all necessary efforts, what should be done by the mantor ? 3-Could the representation be documented in a handbook for all sending organisations ?
Résultats // Results	The presentation was highly effective and it also sddressed some of the challenging issues of the mentor or participants.
Etape du travail à poursuivre (si applicable) // following steps of the procedure	-
Remarques supplémentaires // Other remarks	The presentation was a goog one and must be taken seriously by mentors

Nom de conférencier // Name of the speaker	AHOUGNAN Ernest et Toussaint SANI et Florentine NEKDEM
Pays // Country	
Titre de contribution // title of the contribution	Plaidoyer pour la création d'un cadre de concertation des structures Africaines, porte partenaire de weltwärts Réseau régional Afrique des portes partenaires dans le programme weltwärts de l'ouest
Date et l'heure // Date and hour	23/10/2018 9h-12h30
Résumée de conteneue // Summary of contenent	-Retour sur l'échec du réseau mise sur pied au Ghana -Rappel historique -Définition des objectifs et activités du réseau sous régional des partenaires weltwärts -Recensement des impliqués
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	Débat très intéressant avec l'apport d'experts et personnes expérimentées.
Questions et sujets clés (3 à 6 différents points) // Key questions and thèmes (3 to 6 points)	-Les activités à faire au niveau national -Chronogramme -Le format du réseau -Mobilisation des ressources financières
Résultats // Results	-Les adresses pour le réseautage (liste de présence et numéros et e-mail) -Rapport de la discussion
Etape du travail à poursuivre (si applicable) // following steps of the procedure	-Réunion du comité de pilotage à faire demain 24/10/1018 à 12h15 -Jusqu'à fin novembre disponibilité de la base de donné (liste par pays, organisation d'envoi et d'accueil) -Dès 29/10 -Lancement des activités et définition des étapes à suivre
Remarques supplémentaires // Other remarks	Engagement et motivation de chacun à conserver pour des résultats concrets

Nom de conférencier // Name of the speaker	Francis Asong, executive director VOICE Ghana
Pays // Country	Ghana
Titre de contribution // title of the contribution	Weltwärts programm and disability inclusion
Date et l'heure // Date and hour	23/10/2018 11h
Résumée de conteneue // Summary of contenenent	Weltwärts programm and disability inclusion Voice Ghana. Voice Ghana was established in 2002 aim : promoting social inclusion of PWDs, at all levels, building partenership and alliances for stronger Voice -Core dutées :Empower PWDs to support themselnes, bring on board an PWDs at grassroot level ;promote inclusive education -Challenges :Accessibility to public places,communication barriers, structural barriers -Solutions : renting accessible home for PWDs, weltwärts understand supports services to make life a bit confortable for PWDS.KEI FACTS. SDGs 10 and 17 one serious1ly considered
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	-
Questions et sujets clés (3 à 6 différents points) // Key questions and thèmes (3 to 6 points)	1-you do a lot of advocacy.Looking at our political structurcs how is the gouvernement relating with VOICE GHANA ? 2-Wiht the SDGs 10 and 17, do you think the cuntry is taking these goods into an account ? Talking about the effeciency of the program. The theme : weltwärts program and disability inclusion
Résultats // Results	1-Yes the gouvernement of Ghana is relating well though it is not easy at the initial stage.Gouvernement allocated 3% of the district common fimds to persons wiht disability departement of social welfare under the ministry of gender,children and social protection works hand in hand with PWDs 2-The nation is working on 40 years developement plan of which SDGs 10 and 17 were captured. PWDs therefor invoine in the decision making process at the local level.
Etape du travail à poursuivre (si applicable) // following steps of the procedure	-
Remarques supplémentaires // Other remarks	www.voiceghana.org Info@voiceghana.org / asong.asonge@gmail.com / +233243913183 In other to buitd all inclusine society issues with persons with disability must be a concern for all.Any one can be a victim.All that they need is a little patience,encouragement and understanding.

Nom de conférencier // Name of the speaker	Florentive NEKDEM et Toussaint SANI
Pays // Country	Togo
Titre de contribution // title of the contribution	Réseau régional Afrique des partenaires dans le programme weltwärts, l'ouest.
Date et l'heure // Date and hour	23/10/2018 11h
Résumée de conteneue // Summary of contenenent	1-Summry of the 9h waskshop 2-Discussion sur la structure du comité de pilotage 3-Discussion sur le chronogramme des activités.
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	Sur les structures et tâches coactivé du réseau et du comité de pilotage
Questions et sujets clés (3 à 6 différents points) // Key questions and thèmes (3 to 6 points)	-Structure du réseau -Objectifs et activités
Résultats // Results	-Comité de pilotage été établi en 2016 est rejoint par une personne du Sénégal : Abbé Gomis -Décision d'avoir deux représentants de chaque pays -Avoir une coordinateur ou coordinatrice pour le comité -Chronogramme des activités (voir flipchast) -Faire de groupe de travail dans le comité -Communication -Renforcement de capacité -Elaboration des textes réglementaires -Préparation de lancement.
Etape du travail à poursuivre (si applicable) // following steps of the procedure	-Comité de pilotage va se rencontrés pour travailler sur les activités, encore pendant la conférence (plan d'action) -Approcher les collègues de la cote d'ivoire pour leurs demander une représentation au sein du comité de pilotage
Remarques supplémentaires // Other remarks	-Henry (Ghana) n'a pas eu la possibilité de participer, on va le demander s'il veut continuer avec le travail au comité

Nom de conférencier // Name of the speaker	ILONA KANKM- BOADU
Pays // Country	
Titre de contribution // title of the contribution	Processus et application du visa pour des volontaires Sud-Nord
Date et l'heure // Date and hour	23/10/2018 11h15 à 13h
Résumée de conteneue // Summary of contenenent	L'ambassade a une nouvelle procédure de visa depuis décembre 2017 (en ligne on peut prendre le rendez-vous) -Temps de traitement des documents = 3semaines -Les motifs de visa : 1- motivation, volontaire de retour, engagement. On a la chance de faire la remontrance auprès de la justice allemande si le requérant cherche qu'une tire personne répond, il faut lui donner une procuration
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	Un grand débat sur le taux de refus de visa aux volontaire Sud-Nord. Même le consul explicité sur les critères de refus de visa. Elle a prouvé que le Togo a plutôt évolué dans l'action de visa Sud-Nord
Questions et sujets clés (3 à 6 différents points) // Key questions and thèmes (3 to 6 points)	Il serait souhaitable que l'ambassade compte sur la crédibilité des organisations et leur partenaire Madame le consulat plutôt répliqué que cela n'est pas dans la foi migratoire
Résultats // Results	L'ambassade d'Allemagne travaille sur des critères et respect la loi de l'immigration. Pour ne pas traiter les dossiers des volontaires par rapport a leur personne a position, il est important d'appliquer la loi dans le processus de traitement des dossiers de demande de visa.
Etape du travail à poursuivre (si applicable) // following steps of the procedure	Question Réponse Une séquence bien animée et comprise
Remarques supplémentaires // Other remarks	-

Nom de conférencier // Name of the speaker	ALAYI MICHEL
Pays // Country	
Titre de contribution // title of the contribution	Cultural difference /conflicts within weltwärts program The role of stakeholders
Date et l'heure // Date and hour	23/10/2018 14h30
Résumé de contenu // Summary of content	The main aim of the weltwärts program is to promote culture ritual and behavior culture simply is the way of life. Participants are given the opportunity to have their
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	-
Questions et sujets clés (3 à 6 différents points) // Key questions and themes (3 to 6 points)	-
Résultats // Results	-
Etape du travail à poursuivre (si applicable) // following steps of the procedure	-
Remarques supplémentaires // Other remarks	-

Nom de conférencier // Name of the speaker	Sophie Knabner
Pays // Country	Allemagne
Titre de contribution // title of the contribution	Post colonialisme et weltwärts – Débats au Nord = expérience du sud
Date et l'heure // Date and hour	23/10/2018 14h40 – 15h15
Résumée de contenue // Summary of contenent	- Hormis les débats de société politique etc. - Une explication sur le poste colonialisme, la période qui suit le colonialisme. -Les effets de colonialisme sur la réalisation du programme weltwärts (stéréotypes) -Etude sur les expériences des volontaires après leur mission.
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	Débat d'échange
Questions et sujets clés (3 à 6 différents points) // Key questions and thèmes (3 to 6 points)	-Les changes d'expériences avec les volontaires -Sur le site de ww, ou parle le service de développement mais selon son espace, elle parle d'apprentissage -Les réactions et attitudes volontaires dans leurs projets -Volontaires gardent les contacts et s'échangent dans les organismes -L'efficacité dans l'organisation d'accueil -La coopération avec l'organisation d'envoi
Résultats // Results	Rapport à présenter
Etape du travail à poursuivre (si applicable) // following steps of the procedure	4groupes se sont formés 1-Echange au niveau des yeux L'échange précieux avec les volontaires Les volontaires veulent imposer leurs idées 2-L'efficacité dans l'organisation 3-Coopération avec l'organisation d'envoi 4-volontaires gardent le contact et s'engagent après l'impact après manque
Remarques supplémentaires // Other remarks	Participant expérimentés et dévoués

Nom de conférencier // Name of the speaker	KUENZOB PEDEME Dupleix
Pays // Country	Cameroun
Titre de contribution // title of the contribution	Expérience de la composante Sud-Nord dans le contexte des ODD
Date et l'heure // Date and hour	23/10/2018 16h30 à 18h
Résumée de contenue // Summary of contenent	Dynamique Mondial des Jeunes (Cameroun) a montré son expérience dans la participation à la composante Sud-Nord du programme d'envoi de volontaire en lien avec la réalisation des ODD (16et 17 principalement).L'exposé a porté sur le processus intégral allant de la sélection des candidatures à l'appui au retour et réinsertion des volontaires en développant comment les apprentissages à recevoir au acquis peuvent contribuer à la réalisation des ODD.
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	Oui, les participants ont démontré un intérêt particulier sur le processus de sélection (criteres), l'alignement de ce que font les volontaires aux ODD, l'implication des gouvernements des pays de l'Afrique dans le Programme, le processus de Visa et de retour des volontaire
Questions et sujets clés (3 à 6 différents points) // Key questions and thèmes (3 to 6 points)	1-Quels sont les meilleurs critères de sélection des candidats du Sud pour le Nord ? 2-En quoi l'implication des gouvernements des pays d'Afrique est-elle pertinente dans le programme ? 3-En quoi peut-il avoir adéquation entre ce que font les volontaires et les ODD ? 4-Comment se rassurer que les volontaires vont rentrer ? 5-N'est-ce pas un programme qui peut aider à faire les meilleurs africains ?
Résultats // Results	Le programme d'échange de volontaire doit être perçu dans son double sens : (1) c'est un programme de développement mais aussi (2) un programme d'échange. Le programme est financé par l'argent du contribuable allemand. Les organisations africaines doivent aussi travailler à plaider pour que leurs gouvernements contribuent à l'accompagnement du programme avec l'argent du contribuable Africain. Il faut commencer à préparer le retour des volontaires dès le processus de sélection en prenant en compte le rêve ou vision des candidats.
Etape du travail à poursuivre (si applicable) // following steps of the procedure	1-Affiner les critères de sélection des candidats 2-Approfondir les réflexions sur la collaboration avec les gouvernements d'Afrique et leur implication dans le programme. 3-Analyse les meilleures orientations pour réussir la réinsertion des volontaires à leur retour. 4-Affiner le contenu de la préparation.
Remarques supplémentaires // Other remarks	Les travaux de groupes n'ont pas pu tenir à cause de l'intensité des discussions interactives. Les participants avaient tellement de préoccupation qu'ils ont souhaité qu'elles soient exaucée avant d'aller dans les groupes. Les facilitations de la conférence ont promis qu'on pouvait trouver un peu de temps le 24/10 pour poursuivre les travaux.

Nom de conférencier // Name of the speaker	Robert Osei
Pays // Country	
Titre de contribution // title of the contribution	Akoma hearts and weltwarts on achieving the sustainable development Goal (SDG)
Date et l'heure // Date and hour	23nd October, 2018 4 : 30pm
Résumé de contenu // Summary of content	Akoma hearts as an organisation is waiting activity with the help of german volunteers in achieving the following SDGS ; 1-No poverty help children to get access to education which would eradicate poverty in the long term. 2-Zero hunger provision of food to the children. 3-Good health and wellbeing helping children to get access to good health through the use of health insurance cards 4-Quality education there is a teacher support program to improve the teaching of teachers. Volunteers help mainly in this field SDG 8, 6 and 17 are also considered by Akoma Heart
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	-
Questions et sujets clés (3 à 6 différents points) // Key questions and themes (3 to 6 points)	1-What are the impacts of the programs ? 2-Whats is the population of the community ? 3-Could another /alternative method be used in treating the harvested water ?
Résultats // Results	The presentation ended with all the questions answered which provided clarity to the participants
Etape du travail à poursuivre (si applicable) // following steps of the procedure	-
Remarques supplémentaires // Other remarks	1-It was a good presentation 2-The programs could be achievable within the short test possible time if there is finance

24/10/2018

Nom de conférencier // Name of the speaker	Komi Adzidzounou WOEDEME
Pays // Country	Togo
Titre de contribution // title of the contribution	Education des enfants sourds au Togo
Date et l'heure // Date and hour	24/10/2018 16h 30
Résumée de conteneue // Summary of contenenent	<ul style="list-style-type: none"> - Présentation de l'école des sourds à Kpalimé - L'historique de l'établissement de sourd muets - Le fonctionnement de l'école et surtout l'apport de volontaires à l'école de sourds muets
Est-ce qu'il y a un débat avec les participants ? // Is there a debate with the participants?	-
Questions et sujets clés (3 à 6 différents points) // Key questions and thèmes (3 to 6 points)	<ul style="list-style-type: none"> - Question sur les modalités des langues gestuelles - Differentes causes de la sourdité - Comment faire pour résoudre le problème de communtication de langue entre les parents d'enfants, la famille et toute la société dans laquelle ils vivent ?
Résultats // Results	-
Etape du travail à poursuivre (si applicable) // following steps of the procedure	-
Remarques supplémentaires // Other remarks	La société togolaise n'a pas accepté l'existence de ces enfants

5.3 PowerPoint Presentations

Presentation of the weltwärts programme and it's structures

Date and hour: 22/10/2018 ; 9h- 10h30 and 11h- 12h30

Speakers: Hendrik Cramer, Mara Feulner



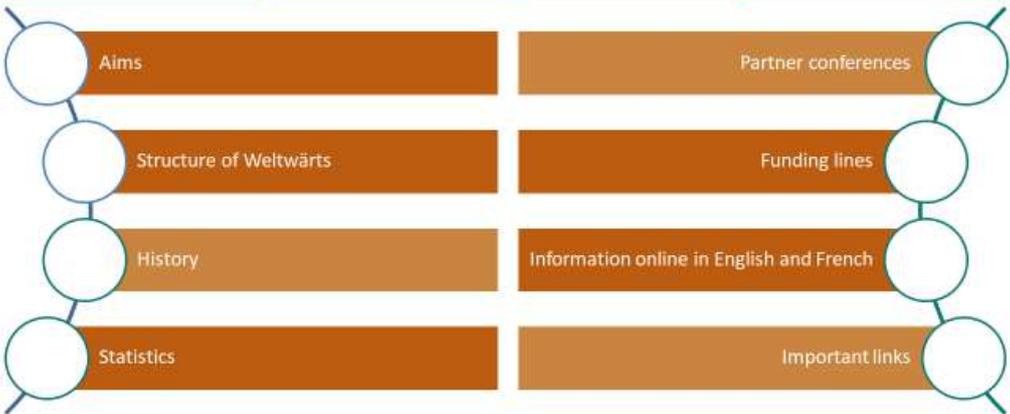
weltwärts

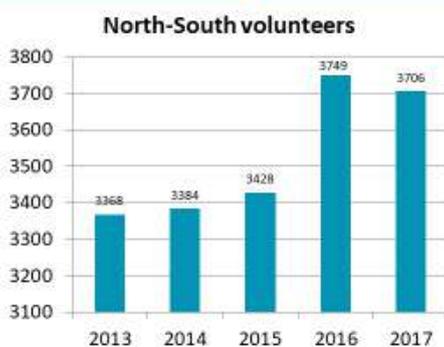
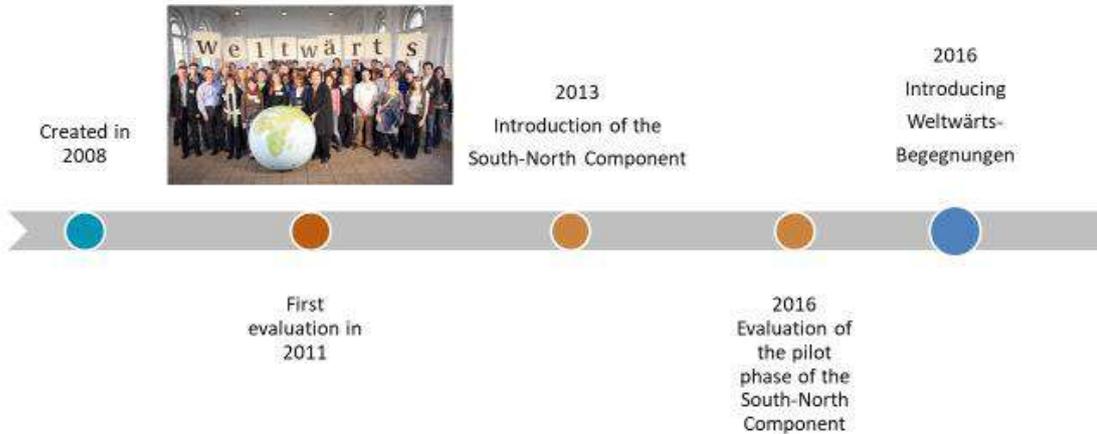
Partner conference
Togo
21st – 25th October 2018
in Lomé

Basic Information – News & Update



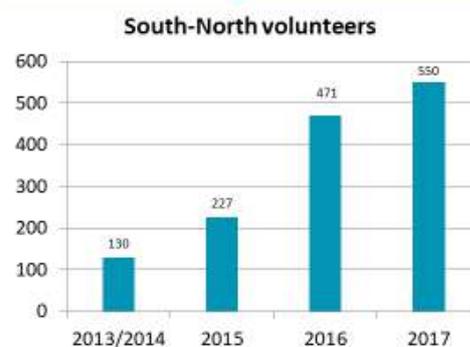
Outline





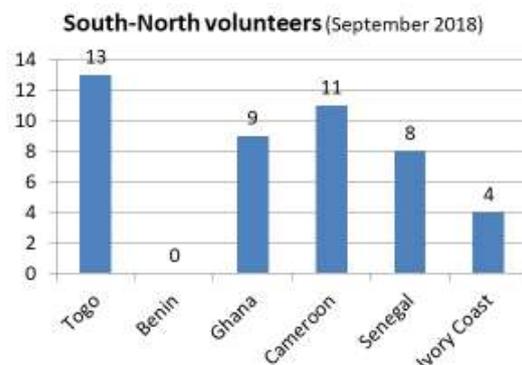
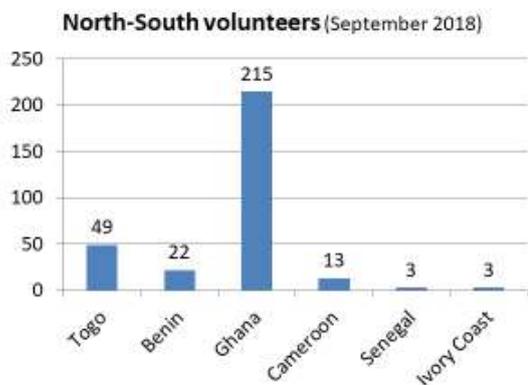
Volunteers in 2017/18:

- Total (as of September 2018): **3.247**
- percentage of females: 68,9%
- Average age: 19

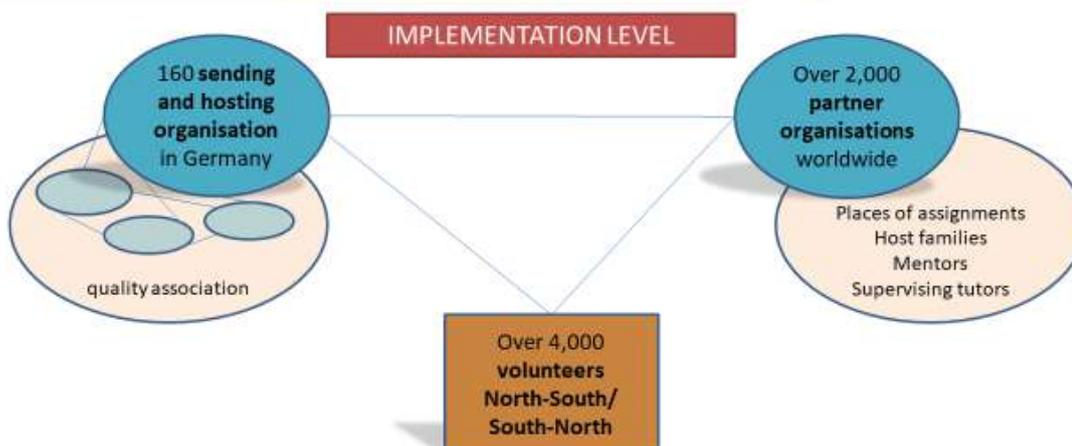


Volunteers in 2017/2018:

- Total (as of September 2018): **634**
- Percentage of females: 52,8%
- Average age: 23

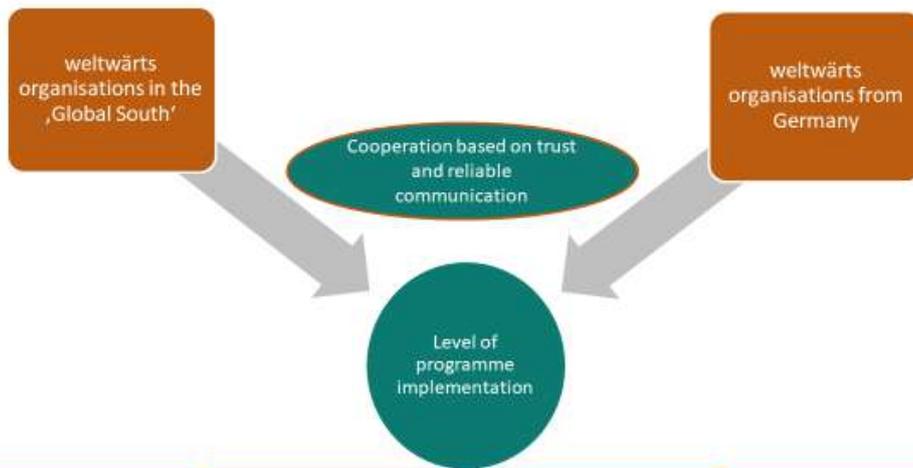


Who is involved?





Cooperation in a spirit of partnership – a defining characteristic and goal of the weltwärts program



Context and objectives of the cross-organisation partner conferences

Two different levels of dialogue at the partner conferences



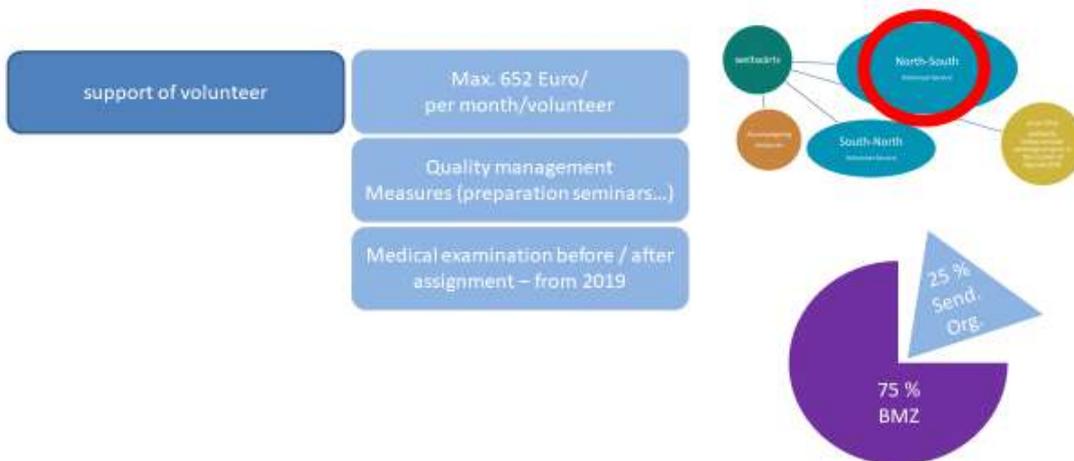
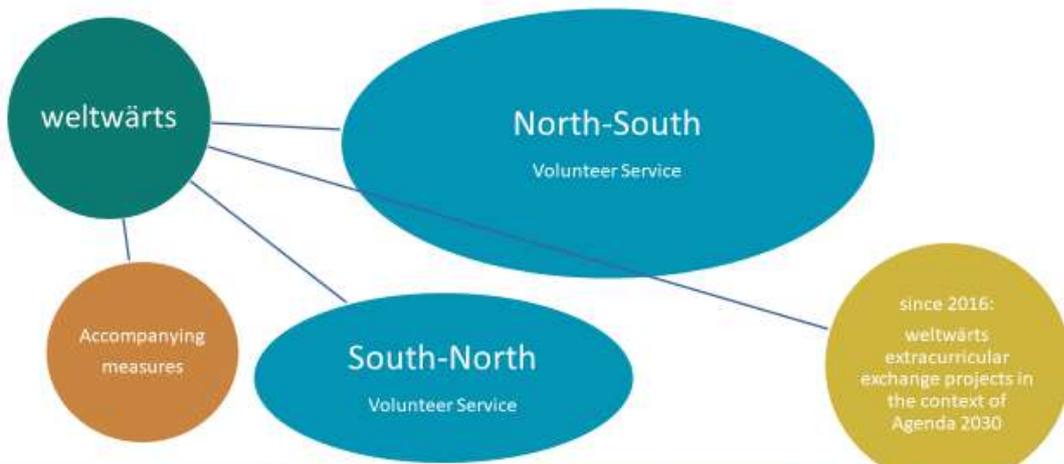


Partner Conferences 2018

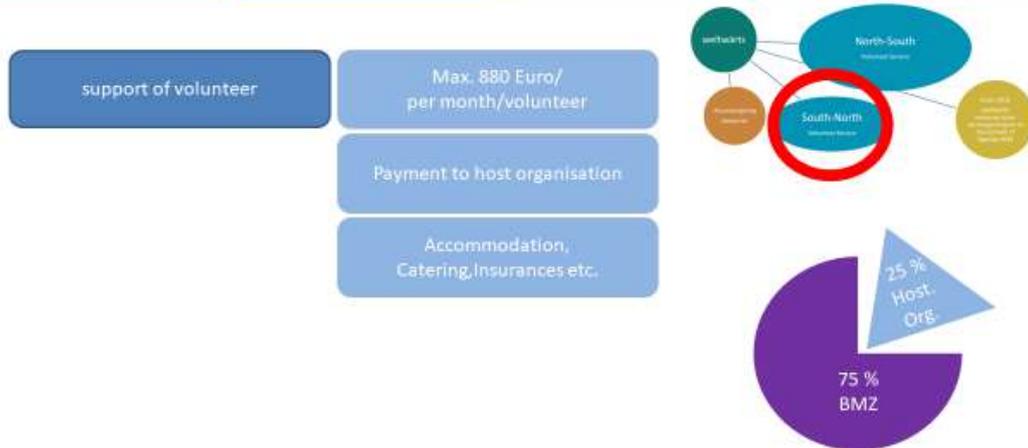


Partner Conferences in West Africa





Funding lines in weltwärts: SOUTH-NORTH (2013)



Funding lines in weltwärts: ACCOMPANYING MEASURES



Funding lines in weltwärts: EXTRACURRICULAR EXCHANGE PROJECTS





- Since 2016: official weltwärts Facebook page

<https://www.facebook.com/weltwaerts/>

- Open to all weltwärts actors though most content is in German.



Important links on the weltwärts website



Funding guideline weltwärts	www.weltwaerts.de/en/detail.html?id=180
	www.weltwaerts.de/fr/detail-434.html?id=131
South-North evaluation report	www.weltwaerts.de/en/detail.html?id=268
	www.weltwaerts.de/fr/detail-434.html?id=266
Quality standards for ww scheme	www.weltwaerts.de/en/detail.html?id=136
	www.weltwaerts.de/fr/detail-434.html?id=171
Deval-Evaluation - summary	www.deval.org/en/volunteers-of-the-development-volunteer-service-weltwaerts-and-their-civic-engagement-in-germany.html
	www.weltwaerts.de/fr/detail-434.html?id=421
Partner conferences 2019	www.weltwaerts.de/en/cross-organisation-partner-conferences-in-2019.html
	www.weltwaerts.de/fr/conferences-partenaires-2019-pour-lensemble-des-organismes-promoteurs.html
General information material ww	www.weltwaerts.de/en/informational-material.html
	www.weltwaerts.de/fr/materiel-dinformation.html

Structure de la conférence



LUNDI	MARDI	MERCREDI	JEUDI
Informations basiques sur le programme de Weltwärts	Ateliers du travail	Ateliers du travail	Evaluation et Perspectives
Table Ronde: „L'efficacité du programme dans les organismes d'accueil et par rapport aux structures locales"	Ateliers du travail	Ateliers du travail	Fin officielle

Presentation of the results of the DEval Evaluation (2017)- Does weltwärts work?

Date and hour: 24/10/2018; 9h- 10h30

Speakers: Mara Feulner



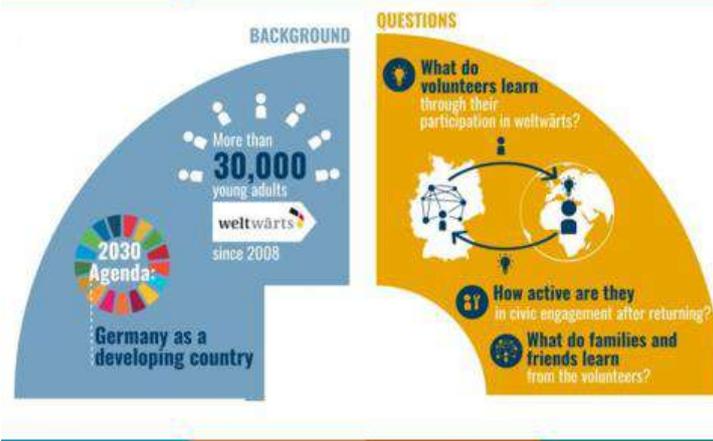
DEval Evaluation: "weltwärts volunteers and their civic engagement in Germany" 2017

Structure



1. Evaluation objectives & questions
2. Data-collection methods
3. Summary assessments of the findings
4. Recommendations in relation to partner countries
5. Next steps and follow-up process

1. Evaluation objectives & questions



Standardised online survey

- weltwärts programme volunteers: **7,940 participants**
- Control-group survey with the same questions though with no questions about the weltwärts assignment: **5,022 participants**
- Volunteers' friends/parents: **914 participants**
- Sending organisations: **124 participants**

Group discussions

- With 2015 cohort volunteers: **53 participants**
- With 2009-2014 cohort volunteers: **15 participants**

Expert interviews

- Mainly with non-governmental representatives from the joint operation: 15 semi-structured interviews

Review of key programme and strategy documents of the programme theory**High effectiveness in relation to volunteers:**

- Particularly regarding the following aspects of their learning:
 - knowledge about their host country
 - acquire language skills
 - more positive attitudes towards people from their host country
 - increased empathy and positive attitudes
- Unchanged: Volunteers' attitudes and competences in relation to persons from other countries in general
- Increased number of returnees engaged to development issues in Germany
- Low effectiveness with regard to interest in a career in development cooperation

Effects in volunteers' social circles in Germany:

- Volunteers transmit their knowledge and their changed attitudes and competences to their social circles

Complete effectiveness in relation to German civil societies:

- "Door opener" to international and national networks
- Spillover effects on other volunteer services
- Unintended effects: intra-organisational learning, expansion of repertoire of activities, decrease in unregulated services, valorisation of honorary work
- Significant (non-)monetary contributions



- For the contextualisation of weltwärts within the 2030 Agenda/SDGs, **Goal 4 "Quality Education"** is relevant
- The most significant factor for volunteers' learning is **encounter at eye level**
- The partnership-based collaboration in weltwärts is extremely **diverse** (more than 150 German sending organisations, which collaborate with between 1 and 140 partner organisations)
- Organisations strengthen their **partnerships** through weltwärts; organisations that are not particularly well connected enlarge their network
- The weltwärts Joint Operation complies with **SDG 17's** call for multi-stakeholder partnerships
- goal of participants from diverse backgrounds is not yet achieved

→ **The Evaluation Institute recommends that the weltwärts programme be continued but it does see a need for improvement.**



→ **Continue to develop possibilities for participation for all stakeholders**

- The governmental stakeholders should collaborate with the civil-society sending organisations, their partner organisations and volunteer representatives to **jointly steer** weltwärts on the basis of a realistic **programme theory** that they all support
- The **joint venture should be consolidated** and **opportunities** created for **all stakeholders** (sending/partner organisations and volunteers) in it to contribute **their view** of the development volunteer service
- The **programme outcomes should be jointly reviewed regularly** (with the partners' perspective included) and the findings should be used to continuously improve the outcomes
- The **partnership principle** should be consolidated for North-South assignments



→ **Bring new definition to the development profile**

- All stakeholders should jointly define the **development profile** within the framework of national and international agendas (2030 Agenda, SDGs)
- How can a development volunteer service be shaped and funded **in the SDG era?**
- All stakeholders should systematically participate in **international discourse** on development volunteer services and seek opportunities for **knowledge-sharing with other countries' development-related youth volunteer services**

CLUSTER 1

- 1 "Jointly continue to develop the programme theory"
- 2 "Regularly review outcomes"
- 6 "Jointly continue to refine programme's dev. profile"
- 8 "Consolidate the Joint venture"

CLUSTER 2

- 3 "Expand contact opportunities in the host country"
- 4 "Strengthen effectiveness in Germany"
- 7 "Enhance complementarity in BMZ-funded programmes"
- 5 "Intensify the pursuit of diversity"
- 9 "Publish civil society's contributions"

- The evaluation's findings will be discussed in the programme's central body, the **Programme Steering Committee**, and the **follow-up process will be jointly planned**.
- The follow-up process will start in **2018** and will probably continue into **2019** depending on what adjustments need to be made to the programme theory and the way in which the programme is implemented.

English Version of the Evaluation:

www.deval.org/en/volunteers-of-the-development-volunteer-service-weltwaerts-and-their-civic-engagement-in-germany.html

DEval Policy Brief 3/2018 DOES WELTWARTS WORK? HOW VOLUNTEERS CHANGE, AND HOW THEY CONTRIBUTE TO GLOBAL LEARNING IN GERMANY

www.deval.org/files/content/Dateien/Evaluierung/Policy%20Briefs/DEval_Policy%20Brief_4.18_weltwaerts_EN_final.pdf

weltwärts – extracurricular exchange projects in the context of Agenda 2030

Date and hour: 24/10/2018; 16h30 – 18h

Speakers: Ute Harres



Objectives of the funding line



19.02.2019

4

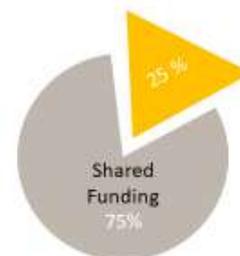
Six general funding principles



19.02.2019

5

Funding line: most important facts



19.02.2019

6

1. kind of projects: youth exchange



19.02.2019

7

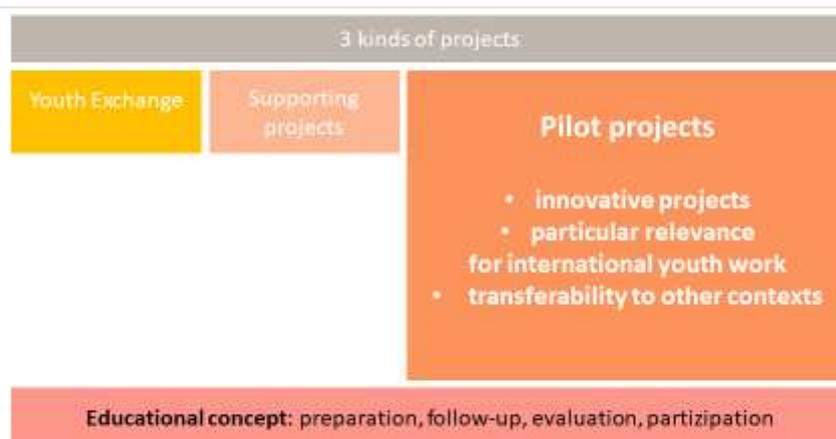
2nd kind of project: supporting projects



19.02.2019

8

3rd kind of projects: pilot projects



19.02.2019

9

Only joint applications accepted, no organisation can apply alone	Whole application or parts of it accepted in English or French
All documents are signed by both partners	
Obligatory: Visit AND Return Visit within one project	
Preparation and Follow up locally organised by each partner organisation	

Statistics of projects September 2018

Type of project	running	completed
Youth Exchange	50	9
Accomp. Projects	6	6
Model Projects	3	0
TOTAL	59	15

- SDG 6 Water Ressources
Girl Scouts
Ruanda
- SDG 13 Climate Change
Training of
Multipliers
Tansania
- SDG 12 Sustainable
consumption
South Africa

Statistics of chosen SDGs, September 2018





Project: CVJM Karlsruhe and YMCA Lomé.
Duration: 28.07.2017 until 03.09.2018
SDG: 4, Education

Project Schule der Künste e.V. with EAC (Education, Action, Culture)
Duration: 01.04.2017 until 31.12.2018
SDG: 4, Education

Project: ASA If e.V. with Compagnie Artistique Carrefour
Duration: 01.01.2019 bis 30.09.2018
SDG: 16, Peace and Justice





1 Project-partner  Application partnership

- Application possible in **English** or **French**, joint signatures on all documents, also on official agreement with the ministry where co-partner is specifically mentioned.
- two face-to-face meetings of youth groups, one in each country (outgoing and return visit)

2 check-up  Engagement Global

- registration of German partner at Engagement Global
- Lean procedure for German organisations already registered by weltwärts volunteer service

- How do you plan the implementation of the chosen **Sustainable Development Goals**?
- How do you make sure the group grows as for **Global and Intercultural learning**?
- How do you plan the **educational support** for the project?



- Cost of transport and visa expenses
- Cost of materials, linguistic support etc.
- Staff expenses (ca. 15% of total costs)

up to 50.000 Euro application deadline	Project start	over 50.000 Euro for 2020
2018-12-31	2. quarter 2019	2019-09-30
2019-03-30	3. quarter 2019	
2019-06-30	4. quarter 2019	

Why should you participate?

- long term format
- new elements of partnership such as requirements of reciprocity
- International focus on Intercultural/Global Learning and the Sustainable Development Goals



Nina Porstmann

nina.porstmann@engagement-global.de
Tel. +49 228/20717-546

Ute Harres

ute.harres@engagement-global.de
Tel. +49 228/20717-544

Eylin Iliyazova (Finanzen)

eylin.iliyazova@engagement-global.de
Tel. +49 228/201717-568

<https://begegnungen.weltwaerts.de/fr/page-daccueil.html>